



# Board Report February 2025

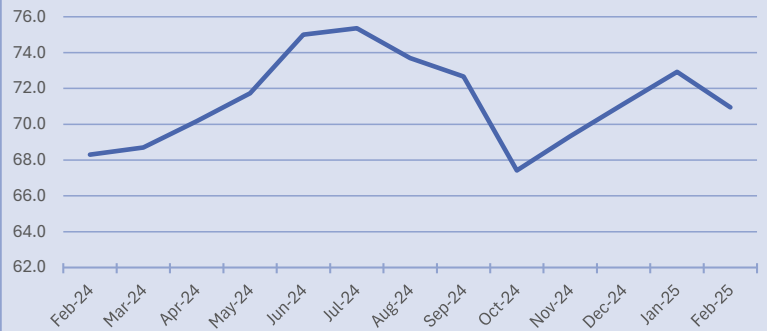
## At a Glance

The Clearwater Ferry, in its first full month of operation, averaged more than 100 passengers per day of service.

### PSTA Fixed Route Ridership



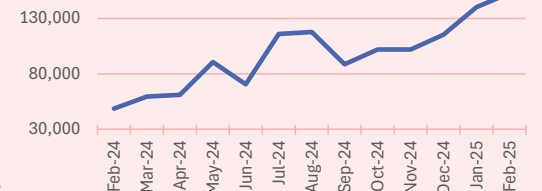
### On Time Performance



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	703,521	695,143	1%	3,584,503	3,516,358	2%
SunRunner	61,082	63,053	-3%	278,907	279,695	0%
Jolley Trolley	22,754	28,186	-19%	90,002	114,897	-22%
Looper	7,562	9,200	-18%	28,375	31,409	-10%
Clearwater Ferry	1,660	N/A	N/A	1,869	N/A	N/A
Total Fixed Route	796,579	795,582	0%	3,983,656	3,942,359	1%
Vanpool	38,323	36,961	4%	200,813	76,035	164%
Grouper	142	N/A	N/A	142	N/A	N/A
PSTA Access	42,806	42,589	1%	220,297	206,923	6%
1 Other Mobility	1,477	1,317	12%	6,006	7,141	-16%
Total Passenger Trips	879,327	876,449	0%	4,410,772	4,232,458	4%

Monthly Metrics	This month	Prior year month	% Change
2 Flamingo Adoption	48%	49%	-2%
3 Avg. Weekday Trips	35,983	33,092	9%
Avg. Saturday Trips	25,367	23,030	10%
Avg. Sunday Trips	15,799	14,008	13%
Fixed Route Complaints/100K trips	18.6	26.4	-29%
Access Complaints/100K trips	49.1	58.7	-16%
Security Incidents	65	48	35%
4 Severe Incidents	8	5	60%

### E-bus Kilowatt Hours



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	2,859	3,498	-18%	16,673	18,519	-10%
Bikes	17,313	19,242	-10%	97,915	103,766	-6%
TD Discount Pass	139,766	137,693	2%	613,047	697,298	-12%
UPASS	90,696	77,355	17%	379,966	294,231	29%
Farebox Trips	248,946	262,927	-5%	1,335,682	1,367,585	-2%
Flamingo App Trips	46,593	50,580	-8%	207,121	234,897	-12%
Contactless Payment	61,194	45,545	34%	239,759	151,288	N/A
Flamingo Card Trips	270,609	290,808	-7%	1,194,072	1,226,830	-3%
Total Flamingo Trips	378,396	386,933	-2%	1,640,952	1,613,015	2%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	70.9	68.3	4%	70.4	71.1	-1%
5 Total Miles	832,195	852,331	-2%	4,354,881	4,508,341	-3%
5 Total Hours	57,272	58,683	-2%	299,304	305,631	-2%
Miles per Roadcall	16,004	18,529	-14%	15,443	19,847	-22%
Bus Diesel Fuel Gallons	157,732	164,793	-4%	844,275	891,012	-5%
E-Bus Kilowatt Hours	152,793	48,538	215%	612,276	142,596	329%
Accidents - Total/100K Miles	2.88	3.40	-15%	4.63	3.48	33%
Accidents - preventable/100K Miles	0.84	0.94	-10%	1.37	1.09	26%

<sup>1</sup> Other Mobility includes Late Shift, Healthy Hop, Urgent Day, and Flex Safety Harbor (814).

<sup>2</sup> Flamingo trips divided by total APC trips

<sup>3</sup> Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

<sup>4</sup> Severe incident definition: Events involving physical + verbal + weapon present

<sup>5</sup> Total Miles and Hours statistics include all reported directly operated and bus contracted services.

APC data validated and approved by FTA for NTD reporting.

\*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.