

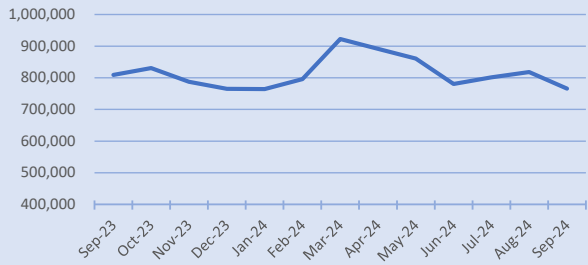


Board Report September 2024

At a Glance

Total annual passenger trips increased 2% from Fiscal Year 23 to Fiscal Year 24.

PSTA Fixed Route Ridership



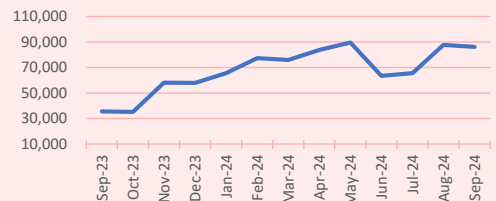
On Time Performance



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	685,761	693,741	-1%	8,594,704	8,534,142	1%
SunRunner	60,028	91,326	-34%	761,146	1,058,158	-28%
Jolley Trolley	15,923	20,192	-21%	349,088	343,217	2%
Looper	4,395	3,520	25%	78,391	64,264	22%
Total Fixed Route	766,107	808,779	-5%	9,783,329	9,999,781	-2%
Vanpool	36,672	N/A	N/A	347,079	N/A	N/A
PSTA Access	41,627	41,051	1%	522,541	439,210	19%
¹ Other Mobility	6,952	5,930	17%	76,648	50,680	51%
Total Passenger Trips	851,358	855,760	-1%	10,729,597	10,489,671	2%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	51%	33%	54%
³ Avg. Weekday Trips	34,773	33,029	5%
Avg. Saturday Trips	23,309	23,361	0%
Avg. Sunday Trips	16,239	15,675	4%
Fixed Route Complaints/100K trips	22.5	21.9	2%
Access Complaints/100K trips	52.9	87.7	-40%
Security Incidents	58	88	-34%
⁴ Severe Incidents	7	11	-36%

UPASS



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,279	3,732	-12%	44,917	44,377	1%
Bikes	18,432	21,567	-15%	248,826	269,137	-8%
TD Discount Pass	138,279	125,151	10%	1,769,748	1,562,318	13%
UPASS	86,182	35,518	143%	846,552	326,696	159%
Farebox Trips	238,833	353,329	-32%	3,225,366	4,689,186	-31%
Flamingo App Trips	43,324	45,546	-5%	591,022	658,878	-10%
Contactless Payment	44,788	10,363	332%	509,326	60,209	746%
Flamingo Card Trips	268,680	179,531	50%	3,329,070	2,248,467	48%
Total Flamingo Trips	356,792	235,440	52%	4,429,418	2,967,554	49%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	72.7	72.5	0%	71.9	70.4	2%
Total Miles	796,468	863,860	-8%	10,350,250	10,596,607	-2%
Total Hours	53,454	57,381	-7%	694,515	708,182	-2%
Miles per Roadcall	20,422	33,225	-39%	20,910	22,838	-8%
Bus Diesel Fuel Gallons	165,942	193,739	-14%	2,145,841	2,257,908	-5%
E-Bus Kilowatt Hours	88,646	26,572	234%	806,450	291,781	176%
Accidents - Total/100K Miles	5.02	3.59	40%	3.75	4.28	-12%
Accidents - preventable/100K Miles	1.13	1.16	-2%	1.14	1.49	-24%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day

² Flamingo trips divided by total APC trips

³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)

⁴ Severe incident definition: Events involving physical + verbal + weapon present
APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.