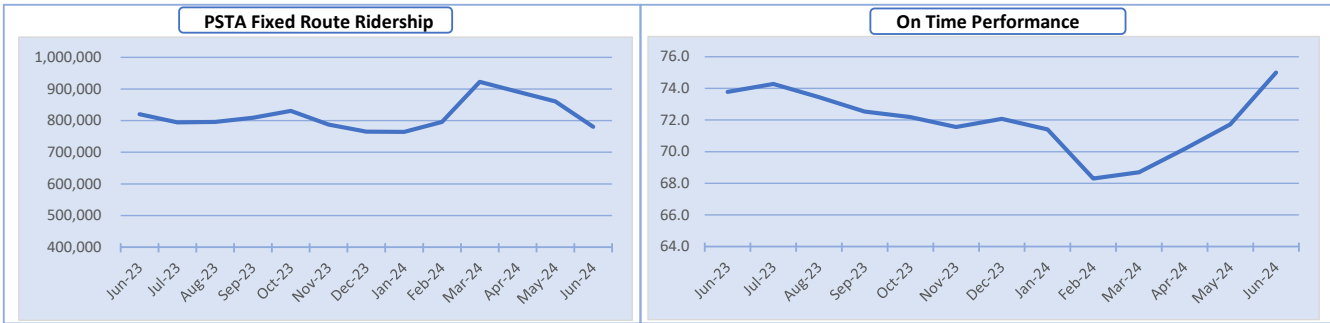




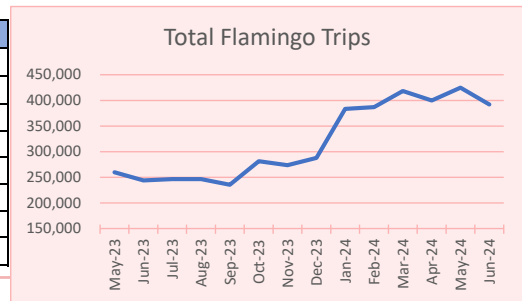
Board Report June 2024

At a Glance
On the Saturday of the PRIDE parade, the SunRunner its highest single-day ridership on record with 5,784 rides.



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	671,876	689,338	-3%	6,487,905	6,504,066	0%
SunRunner	70,071	98,978	-29%	571,043	776,443	-26%
Jolley Trolley	32,111	27,260	18%	275,082	269,241	2%
Looper	6,543	4,598	42%	63,641	51,248	24%
Total Fixed Route	780,601	820,174	-5%	7,397,671	7,600,998	-3%
Vanpool	37,226	N/A	N/A	229,707	N/A	N/A
PSTA Access	42,570	38,195	11%	388,708	321,895	21%
¹ Other Mobility	6,601	4,737	39%	54,668	34,147	60%
Total Passenger Trips	866,998	863,106	0%	8,070,754	7,957,040	1%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	56%	34%	63%
³ Avg. Weekday Trips	31,745	31,679	0%
Avg. Saturday Trips	23,715	25,795	-8%
Avg. Sunday Trips	15,258	15,744	-3%
Fixed Route Complaints/100K trips	27.8	34.8	-20%
Access Complaints/100K trips	68.1	104.7	-35%
Security Incidents	62	81	-23%
⁴ Severe Incidents	7	13	-46%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,812	3,078	24%	33,819	33,993	-1%
Bikes	21,407	21,371	0%	188,653	205,488	-8%
TD Discount Pass	149,775	126,340	19%	1,311,602	1,182,380	11%
UPASS	63,527	25,520	149%	606,978	233,221	160%
Farebox Trips	235,951	366,496	-36%	2,471,029	3,616,994	-32%
Flamingo App Trips	50,197	53,485	-6%	445,369	504,374	-12%
Contactless Payment	47,488	7,629	522%	363,669	31,565	1052%
Flamingo Card Trips	294,260	182,907	61%	2,439,017	1,703,144	43%
Total Flamingo Trips	391,945	244,021	61%	3,248,055	2,239,083	45%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	75.0	73.8	2%	71.2	69.4	3%
Total Miles	828,159	890,720	-7%	7,808,134	7,971,073	-2%
Total Hours	55,786	59,224	-6%	524,150	533,769	-2%
Miles per Roadcall	17,253	32,990	-48%	21,933	22,838	-4%
Bus Diesel Fuel Gallons	186,558	198,234	-6%	1,597,242	1,662,879	-4%
E-Bus Kilowatt Hours	70,489	24,253	191%	424,072	209,962	102%
Accidents - Total/100K Miles	4.59	3.70	24%	3.72	4.49	-17%
Accidents -preventable/100K Miles	0.97	0.90	8%	1.17	1.57	-25%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
 APC data validated and approved by FTA for NTD reporting.

*Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.