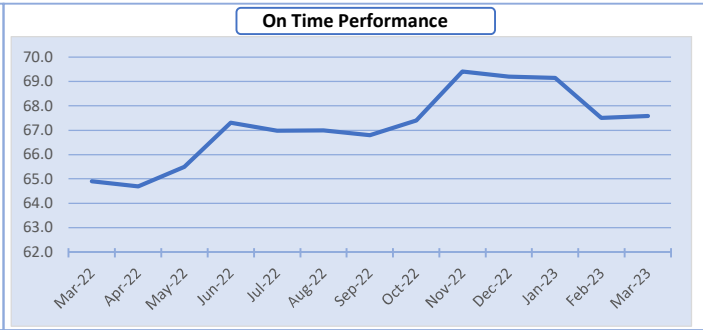
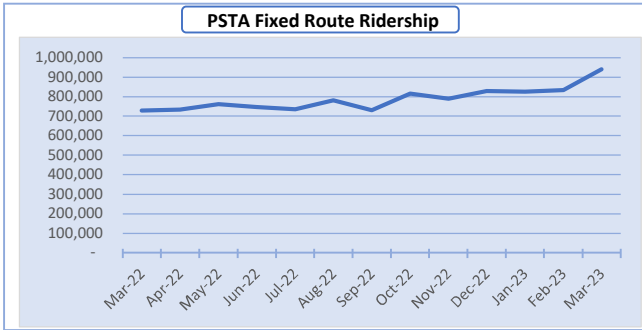




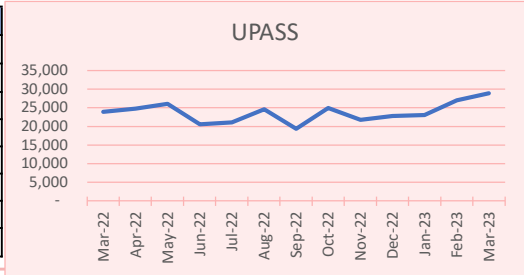
Board Report March 2023

At a Glance
Compared to March of last year, fixed route ridership was 29% higher in March 2023 .



Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	769,869	684,592	12%	4,334,358	3,800,346	14%
SunRunner	115,218	0	N/A	495,026	0	N/A
Jolley Trolley	47,374	37,827	25%	170,874	150,394	14%
Looper	7,443	6,844	9%	33,991	27,307	24%
Total Fixed Route	939,904	729,263	29%	5,034,249	3,978,047	27%
PSTA Access	39,294	32,053	23%	212,083	168,008	26%
¹ Other Mobility	4,051	2,731	48%	20,489	16,734	22%
Total Passenger Trips	983,249	764,047	29%	5,266,821	4,162,789	27%

Monthly Metrics	This month	Prior year month	% Change
² Flamingo Adoption	34%	33%	3%
³ Avg. Weekday Trips	35,061	27,516	27%
Avg. Saturday Trips	26,554	19,533	36%
Avg. Sunday Trips	17,659	13,221	34%
Fixed Route Complaints/100K trips	36.2	21.0	72%
Access Complaints/100K trips	96.7	25.0	287%
Security Incidents	70	38	84%
⁴ Severe Incidents	6	9	-33%



Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,368	3,024	11%	24,039	18,506	30%
Bikes	22,297	21,286	5%	141,525	117,112	21%
TD Discount Pass	147,653	136,136	8%	799,169	694,658	15%
UPASS	28,864	23,926	21%	148,495	93,542	59%
Farebox Trips	424,845	373,059	14%	2,422,446	1,967,747	23%
Flamingo App Trips	61,405	51,554	19%	342,254	232,009	48%
Contactless Payment	5,376	0	N/A	10,147	0	N/A
Flamingo Card Trips	209,758	186,838	12%	1,146,343	1,028,479	11%
Total Flamingo Trips	276,539	238,392	16%	1,498,744	1,260,488	19%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	67.6	64.9	4%	68.4	68.1	0%
Total Miles	931,348	1,090,246	-15%	5,297,343	5,047,890	5%
Total Hours	62,705	61,250	2%	354,525	332,595	7%
Miles per Roadcall	21,167	20,571	3%	21,274	20,508	4%
Bus Diesel Fuel Gallons	191,932	182,821	5%	1,084,757	1,063,530	2%
E-Bus Kilowatt Hours	24,682	27,818	-11%	136,495	66,783	104%
Accidents - Total/100K Miles	4.19	3.39	23%	4.75	4.29	11%
Accidents -preventable/100K Miles	1.18	0.64	84%	1.64	1.16	41%

¹ Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
² Flamingo trips divided by total APC trips
³ Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
⁴ Severe incident definition: Events involving physical + verbal + weapon present
 APC data validated and approved by FTA for NTD reporting.
 *Data contained in this report is considered DRAFT until FTA validation and final acceptance of PSTA's annual National Transit Database Report.