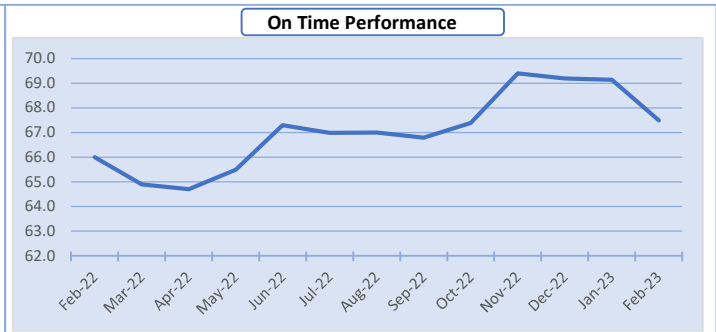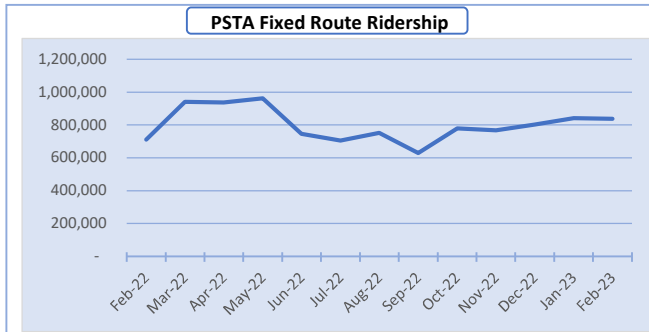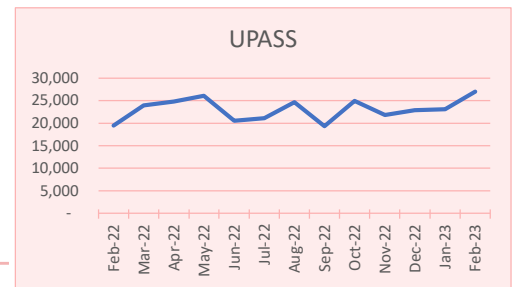# Board Report
February 2023

At a Glance
Compared to February of last year, fixed route ridership was 18% higher in February 2023 .

PSTA Fixed Route Ridership

On Time Performance

Ridership	This month	Prior year month	% Change	YTD	Prior YTD	% Change
PSTA Local Bus	705,129	679,947	4%	3,504,169	3,236,706	8%
SunRunner	94,761	0	N/A	372,891	0	N/A
Jolley Trolley	29,721	25,626	16%	124,328	112,567	10%
Looper	7,051	4,456	58%	26,548	20,463	30%
Total Fixed Route	836,662	710,029	18%	4,027,936	3,369,736	20%
PSTA Access	34,663	26,824	29%	172,789	135,955	27%
[1] Other Mobility	3,667	2,436	51%	16,438	14,003	17%
Total Passenger Trips	874,992	739,289	18%	4,217,163	3,519,694	20%

Monthly Metrics	This month	Prior year month	% Change
[2] Flamingo Adoption	34%	29%	18%
[3] Avg. Weekday Trips	41,003	29,786	38%
Avg. Saturday Trips	26,648	18,485	44%
Avg. Sunday Trips	17,836	13,989	28%
Fixed Route Complaints/100K trips	24.0	19.6	23%
Access Complaints/100K trips	129.8	100.7	29%
Security Incidents	37	44	-16%
[4] Severe Incidents	6	4	50%

UPASS

Types of Trips	This month	Prior year month	% Change	YTD	Prior YTD	% Change
Wheelchair	3,343	2,861	17%	20,671	15,482	34%
Bikes	21,419	17,996	19%	119,228	95,826	24%
TD Discount Pass	133,343	115,983	15%	651,516	558,522	17%
UPASS	26,987	19,466	39%	119,631	69,616	72%
Farebox Trips	393,539	312,570	26%	1,997,601	1,594,688	25%
Flamingo App Trips	58,888	41,550	42%	285,620	180,455	58%
Flamingo Card Trips	189,182	160,591	18%	936,585	841,641	11%
Total Flamingo Trips	248,070	202,141	23%	1,222,205	1,022,096	20%

PSTA Operating Statistics	This month	Prior year month	% Change	YTD	Prior YTD	% Change
On Time Performance	67.8	66.0	3%	68.6	68.7	0%
Total Miles	828,817	755,097	10%	4,365,995	3,957,644	10%
Total Hours	55,706	50,811	10%	291,820	271,346	8%
Miles per Roadcall	19,734	19,361	2%	21,298	20,508	4%
Bus Diesel Fuel Gallons	170,406	147,183	16%	892,824	880,709	1%
E-Bus Kilowatt Hours	18,725	19,523	-4%	111,813	38,965	187%
Accidents - Total/100K Miles	4.71	4.50	5%	4.87	4.47	9%
Accidents -preventable/100K Miles	2.65	1.19	123%	1.74	1.27	37%

[1] Other Mobility includes Late Shift, Direct Connect, Healthy Hop and Urgent Day
[2] Flamingo trips divided by total APC trips
[3] Avg trips for each day type is for all modes (bus, contracted service, and PSTA Access)
[4] Severe incident definition: Events involving physical + verbal + weapon present
  APC data validated and approved by FTA for NTD reporting.
*Data contained in this report is considered DRAFT until FTA validation and final acceptance
  of PSTA's annual National Transit Database Report.