



## OPERATING STATISTICS

### Board Report OCTOBER 2019

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
953,043	975,864	-2.3%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	953,043	975,864	-2.3%
69,272	57,080	21.4%	Other Bus Passenger Trips <sup>(includes East Lake) (2)</sup>	69,272	57,080	21.4%
<b>1,022,315</b>	<b>1,032,944</b>	<b>-1.0%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-2)</sup></b>	<b>1,022,315</b>	<b>1,032,944</b>	<b>-1.0%</b>
28,143	29,714	-5.3%	DART Client Trips <sup>(3)</sup>	28,143	29,714	-5.3%
106	79	34.2%	DART TD Trips <sup>(4)</sup>	106	79	34.2%
581	3,671	-84.2%	DART PCA Trips <sup>(5)</sup>	581	3,671	-84.2%
<b>28,830</b>	<b>33,464</b>	<b>-13.8%</b>	<b>Total DART Passenger Trips <sup>(3-5)</sup></b>	<b>28,830</b>	<b>33,464</b>	<b>-13.8%</b>
7,025	3,748	87.4%	Total Mobility Programs <sup>(6)</sup>	7,025	3,748	87.4%
<b>1,058,170</b>	<b>1,070,156</b>	<b>-1.1%</b>	<b>Total Passenger Trips <sup>(1-6)</sup></b>	<b>1,058,170</b>	<b>1,070,156</b>	<b>-1.1%</b>
322,700	343,161	-6.0%	TD Discounted Pass Trips	322,700	343,161	-6.0%
57,906	56,762	2.0%	UPASS Trips	57,906	56,762	2.0%
5,400	6,001	-10.0%	Wheelchairs	5,400	6,001	-10.0%
33,577	35,349	-5.0%	Bikes on Buses	33,577	35,349	-5.0%
38,986	39,249	-0.7%	Average Weekday Passenger Trips			
24,893	27,063	-8.0%	Average Saturday Passenger Trips			
15,473	15,646	-1.1%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
634	619	2.4%	Employees-Budgeted-Full-Time			
782,969	770,382	1.6%	Total Revenue Miles	782,969	770,382	1.6%
58,056	57,365	1.2%	Total Revenue Hours	58,056	57,365	1.2%
68.9	66.7	3.3%	On-Time Performance <sup>(Earlies excluded.)</sup>	68.9	66.7	3.3%
33.2	38.1	-12.8%	Complaints/100,000 Passenger Trips-PSTA Bus	33.2	38.1	-12.8%
156.1	26.9	480.4%	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	156.1	26.9	480.4%
3.27	4.49	-27.1%	Accidents--Total-Per 100,000 Miles	3.27	4.49	-27.1%
0.68	0.81	-15.9%	Accidents--Preventable-Per 100,000 Miles	0.68	0.81	-15.9%
29,542	19,756	49.5%	Miles Per Roadcall	29,542	19,756	49.5%
21,749	16,391	32.7%	Miles Per Service Interruption	21,749	16,391	32.7%
1.26	1.30	-3.0%	Bus-Total Passenger Trips / Revenue Mile	1.26	1.30	-3.0%
17.05	17.51	-2.6%	Bus-Total Passenger Trips / Revenue Hour	17.05	17.51	-2.6%

#### Ridership Trend Analysis:

Month	
-11,986	<b>Total Passenger Trips -1.1%</b>
	Major Factors in Trend:
-15,761	Bus
3,506	Jolley Trolley
1,633	St. Petersburg DT Trolley
3,277	Mobility
-4,634	DART

*(More rain this October vs. last.)*