



OPERATING STATISTICS

Board Report

APRIL 2019

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
866,664	871,709	-0.6%	Total Bus Revenue Passenger Trips ⁽¹⁾	6,182,270	6,268,158	-1.4%
157,276	102,772	53.0%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	681,470	516,291	32.0%
1,023,940	974,481	5.1%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	6,863,740	6,784,449	1.2%
28,075	27,969	0.4%	DART Client Trips ⁽³⁾	192,267	187,379	2.6%
147	285	-48.4%	DART TD Trips ⁽⁴⁾	767	1,658	-53.7%
3,614	3,876	-6.8%	DART PCA Trips ⁽⁵⁾	24,610	22,850	7.7%
31,836	32,130	-0.9%	Total DART Passenger Trips ⁽³⁻⁵⁾	217,644	211,887	2.7%
6,198	5,753	7.7%	Total Mobility Programs ⁽⁶⁾	31,798	40,446	-21.4%
1,061,974	1,012,364	4.9%	Total Passenger Trips ⁽¹⁻⁶⁾	7,113,182	7,036,782	1.1%
302,946	303,581	-0.2%	TD Discounted Pass Trips	2,182,948	2,186,055	-0.1%
51,171	45,213	13.2%	UPASS Trips	355,219	321,096	10.6%
5,353	5,352	0.0%	Wheelchairs	38,022	36,376	4.5%
32,735	32,705	0.1%	Bikes on Buses	224,650	225,079	-0.2%
39,881	39,515	0.9%	Average Weekday Passenger Trips			
28,598	27,078	5.6%	Average Saturday Passenger Trips			
17,384	14,856	17.0%	Average Sunday Passenger Trips			
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619	606	2.1%	Employees-Budgeted-Full-Time			
751,396	727,954	3.2%	Total Revenue Miles	5,181,995	5,090,432	1.8%
56,125	53,588	4.7%	Total Revenue Hours	386,295	375,877	2.8%
70.4	65.2	8.0%	On-Time Performance* ^(*Earlies excluded.)	67.3	63.3	6.4%
40.7	32.2	26.6%	Complaints/100,000 Passenger Trips-PSTA Bus	37.8	31.8	18.8%
25.1	15.6	61.5%	Complaints/100,000 Passenger Trips-DART ^(less EL)	16.5	26.0	-36.3%
3.29	4.00	-17.9%	Accidents--Total-Per 100,000 Miles	4.34	3.95	9.8%
1.06	1.09	-3.2%	Accidents--Preventable-Per 100,000 Miles	1.23	1.16	5.9%
16,699	21,138	-21.0%	Miles Per Roadcall	17,468	20,307	-14.0%
15,654	21,410	-26.9%	Miles Per Service Interruption	16,194	15,809	2.4%
1.29	1.28	0.8%	Bus-Total Passenger Trips / Revenue Mile	1.28	1.29	-1.2%
17.24	17.35	-0.6%	Bus-Total Passenger Trips / Revenue Hour	17.11	17.49	-2.2%

Ridership Trend Analysis:

Month	
49,610	Total Passenger Trips +4.9%
	Major Factors in Trend:
34,272	Bus
10,527	Jolley Trolley
4,647	St. Petersburg DT Trolley

One additional weekday in April.