



**OPERATING STATISTICS  
Board Report  
FEBRUARY 2019**

rev. 3-22-19 for OTP

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
850,854	871,466	-2.4%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	4,409,223	4,447,904	-0.9%
88,311	76,076	16.1%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	407,051	318,334	27.9%
<b>939,165</b>	<b>947,542</b>	<b>-0.9%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-2)</sup></b>	<b>4,816,274</b>	<b>4,766,238</b>	<b>1.0%</b>
26,422	25,011	5.6%	DART Client Trips <sup>(3)</sup>	136,588	131,352	4.0%
102	228	-55.3%	DART TD Trips <sup>(4)</sup>	461	1,100	-58.1%
3,224	3,221	0.1%	DART PCA Trips <sup>(5)</sup>	17,422	15,437	12.9%
<b>29,748</b>	<b>28,460</b>	<b>4.5%</b>	<b>Total DART Passenger Trips <sup>(3-5)</sup></b>	<b>154,471</b>	<b>147,889</b>	<b>4.5%</b>
<b>4,399</b>	<b>5,269</b>	<b>-16.5%</b>	<b>Total Mobility Programs <sup>(6)</sup></b>	<b>20,440</b>	<b>28,354</b>	<b>-27.9%</b>
<b>973,312</b>	<b>981,271</b>	<b>-0.8%</b>	<b>Total Passenger Trips <sup>(1-6)</sup></b>	<b>4,991,185</b>	<b>4,942,481</b>	<b>1.0%</b>
291,613	298,134	-2.2%	TD Discounted Pass Trips	1,563,734	1,554,600	0.6%
50,858	46,011	10.5%	UPASS Trips	255,609	231,340	10.5%
5,337	4,907	8.8%	Wheelchairs	27,054	25,614	5.6%
30,377	30,659	-0.9%	Bikes on Buses	158,777	158,628	0.1%
40,009	40,530	-1.3%	Average Weekday Passenger Trips			
27,140	27,315	-0.6%	Average Saturday Passenger Trips			
16,123	15,336	5.1%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
619	606	2.1%	Employees-Budgeted-Full-Time			
691,818	680,740	1.6%	Total Revenue Miles	3,674,454	3,597,479	2.1%
51,571	50,322	2.5%	Total Revenue Hours	273,828	266,364	2.8%
69.1	63.3	9.1%	On-Time Performance* <sup>(Earlies excluded.)</sup>	66.4	62.8	5.8%
42.1	35.7	18.0%	Complaints/100,000 Passenger Trips-PSTA Bus	35.5	32.2	10.4%
20.2	28.1	-28.2%	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	16.8	26.4	-36.2%
4.21	4.79	-12.0%	Accidents--Total-Per 100,000 Miles	4.22	4.07	3.7%
1.79	0.65	176.1%	Accidents--Preventable-Per 100,000 Miles	1.18	1.23	-3.6%
23,746	25,758	-7.8%	Miles Per Roadcall	17,122	20,287	-15.6%
28,826	24,312	18.6%	Miles Per Service Interruption	16,778	13,998	19.9%
1.31	1.34	-2.5%	Bus-Total Passenger Trips / Revenue Mile	1.27	1.29	-1.6%
17.54	18.15	-3.3%	Bus-Total Passenger Trips / Revenue Hour	17.07	17.46	-2.2%

**Ridership Trend Analysis:**

Month		Month
-7,959	<b>Total Passenger Trips</b>	-0.8%
	Proportionate Factors in Trend:	
1,288	DART	-16.2%
2	East Lake	0.0%
681	Jolley Trolley	-8.6%
-870	Mobility Programs	10.9%
1,701	St. Petersburg DT Trolley	-21.4%
-10,761	Bus	135.2%
-7,959		100.0% (of -0.8% difference)