



**OPERATING STATISTICS**  
**Board Report**  
**OCTOBER 2018**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
950,630	931,841	2.0%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	950,630	931,841	2.0%
82,132	63,900	28.5%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	82,132	63,900	28.5%
<b>1,032,762</b>	<b>995,741</b>	<b>3.7%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-2)</sup></b>	<b>1,032,762</b>	<b>995,741</b>	<b>3.7%</b>
29,714	27,749	7.1%	DART Client Trips <sup>(3)</sup>	29,714	27,749	7.1%
79	386	-79.5%	DART TD Trips <sup>(4)</sup>	79	386	-79.5%
3,671	3,012	21.9%	DART PCA Trips <sup>(5)</sup>	3,671	3,012	21.9%
<b>33,464</b>	<b>31,147</b>	<b>7.4%</b>	<b>Total DART Passenger Trips <sup>(3-5)</sup></b>	<b>33,464</b>	<b>31,147</b>	<b>7.4%</b>
<b>7,344</b>	<b>5,716</b>	<b>28.5%</b>	<b>Total Mobility Programs <sup>(6)</sup></b>	<b>7,344</b>	<b>5,716</b>	<b>28.5%</b>
<b>1,073,570</b>	<b>1,032,604</b>	<b>4.0%</b>	<b>Total Passenger Trips <sup>(1-6)</sup></b>	<b>1,073,570</b>	<b>1,032,604</b>	<b>4.0%</b>
343,161	327,427	4.8%	TD Discounted Pass Trips	343,161	327,427	4.8%
56,762	50,891	11.5%	UPASS Trips	56,762	50,891	11.5%
6,001	5,585	7.4%	Wheelchairs	6,001	5,585	7.4%
35,349	33,143	6.7%	Bikes on Buses	35,349	33,143	6.7%
39,249	39,063	0.5%	Average Weekday Passenger Trips			
27,063	25,470	6.3%	Average Saturday Passenger Trips			
15,646	14,156	10.5%	Average Sunday Passenger Trips			
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619	606	2.1%	Employees-Budgeted-Full-Time			
770,382	741,207	3.9%	Total Revenue Miles	770,382	741,207	3.9%
57,365	55,028	4.2%	Total Revenue Hours	57,365	55,028	4.2%
66.7	51.6	29.2%	On-Time Performance* <sup>(Earlies excluded.)</sup>	66.7	51.6	29.2%
38.1	30.2	26.3%	Complaints/100,000 Passenger Trips-PSTA Bus	38.1	30.2	26.3%
26.9	19.3	39.4%	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	26.9	19.3	39.4%
4.49	4.52	-0.7%	Accidents--Total-Per 100,000 Miles	4.49	4.52	-0.7%
0.81	1.90	-57.6%	Accidents--Preventable-Per 100,000 Miles	0.81	1.90	-57.6%
19,756	20,008	-1.3%	Miles Per Roadcall	19,756	20,008	-1.3%
16,391	11,955	37.1%	Miles Per Service Interruption	16,391	11,955	37.1%
1.30	1.31	-0.5%	Bus-Total Passenger Trips / Revenue Mile	1.30	1.31	-0.5%
17.51	17.71	-1.2%	Bus-Total Passenger Trips / Revenue Hour	17.51	17.71	-1.2%

**Ridership Trend Analysis:**

Month		Month
40,966	<b>Total Passenger Trips</b>	4.0%
	Proportionate Factors in Trend:	
7,263	Increase-Jolley Trolley	17.7%
95	Increase-St. Petersburg DT Trolley	0.2%
1,628	Increase-Mobility Programs	4.0%
2,317	Increase-DART	5.7%
29,664	Increase Bus	72.4%
40,966		100.0% (of 4.0% difference)