



**OPERATING STATISTICS**  
**Board Report**  
**NOVEMBER 2018**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
871,121	883,192	-1.4%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	1,821,751	1,815,033	0.4%
76,964	59,814	28.7%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	159,096	123,714	28.6%
<b>948,085</b>	<b>943,006</b>	<b>0.5%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-2)</sup></b>	<b>1,980,847</b>	<b>1,938,747</b>	<b>2.2%</b>
26,936	26,327	2.3%	DART Client Trips <sup>(3)</sup>	56,650	54,076	4.8%
91	129	-29.5%	DART TD Trips <sup>(4)</sup>	170	515	-67.0%
3,674	2,952	24.5%	DART PCA Trips <sup>(5)</sup>	7,345	5,964	23.2%
<b>30,701</b>	<b>29,408</b>	<b>4.4%</b>	<b>Total DART Passenger Trips <sup>(3-5)</sup></b>	<b>64,165</b>	<b>60,555</b>	<b>6.0%</b>
7,159	5,478	30.7%	Total Mobility Programs <sup>(6)</sup>	14,503	11,194	29.6%
<b>985,945</b>	<b>977,892</b>	<b>0.8%</b>	<b>Total Passenger Trips <sup>(1-6)</sup></b>	<b>2,059,515</b>	<b>2,010,496</b>	<b>2.4%</b>
315,512	316,372	-0.3%	TD Discounted Pass Trips	658,673	643,799	2.3%
51,210	47,183	8.5%	UPASS Trips	107,972	98,074	10.1%
5,570	5,269	5.7%	Wheelchairs	11,571	10,854	6.6%
31,890	32,133	-0.8%	Bikes on Buses	67,239	65,276	3.0%
38,507	38,577	-0.2%	Average Weekday Passenger Trips			
26,371	25,610	3.0%	Average Saturday Passenger Trips			
14,365	13,081	9.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
619	606	2.1%	Employees-Budgeted-Full-Time			
726,118	715,452	1.5%	Total Revenue Miles	1,496,500	1,456,659	2.7%
54,133	52,862	2.4%	Total Revenue Hours	111,497	107,890	3.3%
65.6	66.5	-1.4%	On-Time Performance* <sup>(Earlies excluded.)</sup>	66.1	59.1	11.9%
33.3	32.5	2.4%	Complaints/100,000 Passenger Trips-PSTA Bus	35.8	31.3	14.4%
13.0	27.2	-52.1%	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	20.3	23.1	-12.4%
4.28	3.70	15.7%	Accidents--Total-Per 100,000 Miles	4.39	4.12	6.5%
0.73	1.60	-54.2%	Accidents--Preventable-Per 100,000 Miles	0.77	1.76	-56.1%
19,015	21,332	-10.9%	Miles Per Roadcall	19,390	20,637	-6.0%
16,503	11,540	43.0%	Miles Per Service Interruption	16,445	11,747	40.0%
1.27	1.29	-1.6%	Bus-Total Passenger Trips / Revenue Mile	1.29	1.30	-1.2%
17.05	17.47	-2.4%	Bus-Total Passenger Trips / Revenue Hour	17.28	17.59	-1.8%

**Ridership Trend Analysis:**

Month		Month
8,053	<b>Total Passenger Trips</b>	0.8%
	Proportionate Factors in Trend:	
-821	Bus	-10.2%
1,293	DART	16.1%
-12	East Lake	-0.1%
5,333	Jolley Trolley	66.2%
1,681	Mobility Programs	20.9%
579	St. Petersburg DT Trolley	7.2%
8,053		100.0% (of .8% difference)