



OPERATING STATISTICS
Board Report
DECEMBER 2018

| CURRENT MONTH | | | RIDERSHIP STATISTICS | FISCAL YEAR-TO-DATE | | |
|----------------------|----------------------|--------------|---|---------------------|------------------|-------------|
| THIS MONTH | THIS MONTH LAST YEAR | % CHANGE | | THIS YEAR | PRIOR YEAR | % CHANGE |
| 830,391 | 873,846 | -5.0% | Total Bus Revenue Passenger Trips ⁽¹⁾ | 2,652,142 | 2,688,879 | -1.4% |
| 75,244 | 58,562 | 28.5% | Other Bus Passenger Trips (includes East Lake) ⁽²⁾ | 234,340 | 182,276 | 28.6% |
| 905,635 | 932,408 | -2.9% | Total Fixed Route Passenger Trips ⁽¹⁻²⁾ | 2,886,482 | 2,871,155 | 0.5% |
| 25,790 | 25,848 | -0.2% | DART Client Trips ⁽³⁾ | 82,440 | 79,924 | 3.1% |
| 85 | 174 | -51.1% | DART TD Trips ⁽⁴⁾ | 255 | 689 | -63.0% |
| 3,206 | 3,089 | 3.8% | DART PCA Trips ⁽⁵⁾ | 10,551 | 9,053 | 16.5% |
| 29,081 | 29,111 | -0.1% | Total DART Passenger Trips ⁽³⁻⁵⁾ | 93,246 | 89,666 | 4.0% |
| 7,581 | 6,002 | 26.3% | Total Mobility Programs ⁽⁶⁾ | 22,088 | 17,196 | 28.4% |
| 942,297 | 967,521 | -2.6% | Total Passenger Trips ⁽¹⁻⁶⁾ | 3,001,816 | 2,978,017 | 0.8% |
| 299,848 | 311,395 | -3.7% | TD Discounted Pass Trips | 958,521 | 955,194 | 0.3% |
| 44,636 | 40,278 | 10.8% | UPASS Trips | 152,608 | 138,352 | 10.3% |
| 5,007 | 5,249 | -4.6% | Wheelchairs | 16,578 | 16,103 | 2.9% |
| 28,958 | 31,554 | -8.2% | Bikes on Buses | 96,197 | 96,830 | -0.7% |
| 36,408 | 38,080 | -4.4% | Average Weekday Passenger Trips | | | |
| 25,781 | 25,327 | 1.8% | Average Saturday Passenger Trips | | | |
| 14,150 | 13,215 | 7.1% | Average Sunday Passenger Trips | | | |
| OPERATING STATISTICS | | | | | | |
| 619 | 606 | 2.1% | Employees-Budgeted-Full-Time | | | |
| 732,015 | 718,509 | 1.9% | Total Revenue Miles | 2,228,515 | 2,175,168 | 2.5% |
| 52,520 | 53,195 | -1.3% | Total Revenue Hours | 164,018 | 161,085 | 1.8% |
| 65.1 | 65.5 | -0.6% | On-Time Performance* ^(Earlies excluded.) | 65.8 | 61.2 | 7.5% |
| 34.1 | 33.1 | 3.0% | Complaints/100,000 Passenger Trips-PSTA Bus | 35.3 | 31.9 | 10.6% |
| 10.3 | 20.6 | -49.9% | Complaints/100,000 Passenger Trips-DART ^(less EL) | 17.2 | 22.3 | -23.1% |
| 4.13 | 3.69 | 11.9% | Accidents--Total-Per 100,000 Miles | 4.30 | 3.98 | 8.2% |
| 1.46 | 1.23 | 18.5% | Accidents--Preventable-Per 100,000 Miles | 1.00 | 1.58 | -37.1% |
| 10,426 | 18,489 | -43.6% | Miles Per Roadcall | 15,124 | 19,875 | -23.9% |
| 14,353 | 13,557 | 5.9% | Miles Per Service Interruption | 15,694 | 12,289 | 27.7% |
| 1.20 | 1.27 | -5.4% | Bus-Total Passenger Trips / Revenue Mile | 1.26 | 1.29 | -2.5% |
| 16.75 | 17.16 | -2.3% | Bus-Total Passenger Trips / Revenue Hour | 17.11 | 17.45 | -1.9% |

Ridership Trend Analysis:

| Month | | Month |
|---------|--|---|
| -25,224 | Total Passenger Trips | -2.6% |
| | Proportionate Factors in Trend: | |
| -30 | DART | 0.1% |
| 5,334 | Jolley Trolley | -21.1% |
| 1,579 | Mobility Programs | -6.3% |
| 490 | St. Petersburg DT Trolley | -1.9% |
| -8,800 | Weather ^(significantly more rain in 2018) | 34.9% |
| -23,797 | National Trend/Bus | 94.3% |
| -25,224 | | 100.0% ^(of -2.6% difference) |