



OPERATING STATISTICS

Board Report

AUGUST 2018

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
927,818	973,921	-4.7%	Total Bus Revenue Passenger Trips ⁽¹⁾	9,770,493	10,376,214	-5.8%
87,946	80,615	9.1%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	861,952	894,426	-3.6%
1,015,764	1,054,536	-3.7%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	10,632,445	11,270,640	-5.7%
29,162	26,728	9.11%	DART Client Trips ⁽³⁾	297,897	264,829	12.5%
120	766	-84.3%	DART TD Trips ⁽⁴⁾	2,154	8,031	-73.2%
4,034	3,113	29.6%	DART PCA Trips ⁽⁵⁾	38,048	34,854	9.2%
33,316	30,607	8.9%	Total DART Passenger Trips ⁽³⁻⁵⁾	338,099	307,714	9.9%
6,803	4,948	37.5%	Total Mobility Programs ⁽⁶⁾	67,142	34,468	94.8%
1,055,883	1,090,091	-3.1%	Total Passenger Trips ⁽¹⁻⁶⁾	11,037,686	11,612,822	-5.0%
328,563	354,351	-7.3%	TD Discounted Pass Trips	3,436,478	3,739,182	-8.1%
52,485	52,342	0.3%	UPASS Trips	504,535	521,833	-3.3%
5,926	5,730	3.4%	Wheelchairs	58,086	58,473	-0.7%
34,050	34,068	-0.1%	Bikes on Buses	356,904	359,765	-0.8%
38,717	40,025	-3.3%	Average Weekday Passenger Trips			
24,654	26,173	-5.8%	Average Saturday Passenger Trips			
15,000	14,974	0.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
606	607	-0.2%	Employees-Budgeted-Full-Time			
766,671	761,022	0.7%	Total Revenue Miles	8,074,505	7,973,315	1.3%
56,782	55,944	1.5%	Total Revenue Hours	596,254	582,032	2.4%
68.8	66.6	3.3%	On-Time Performance* ([*] Earlies excluded.)	65.3	65.4	-0.2%
31.2	33.2	-6.1%	Complaints/100,000 Passenger Trips-PSTA Bus	32.7	32.7	0.1%
21.0	19.6	7.2%	Complaints/100,000 Passenger Trips-DART ^(less EL)	22.5	15.6	44.1%
4.25	4.62	-8.1%	Accidents--Total-Per 100,000 Miles	3.73	4.54	-17.9%
1.15	1.16	-1.0%	Accidents--Preventable-Per 100,000 Miles	1.10	1.28	-13.8%
20,741	19,665	5.5%	Miles Per Roadcall	19,308	19,746	-2.2%
20,176	10,872	85.6%	Miles Per Service Interruption	16,787	13,028	28.9%
1.28	1.34	-4.5%	Bus-Total Passenger Trips / Revenue Mile	1.27	1.35	-5.7%
17.28	18.21	-5.1%	Bus-Total Passenger Trips / Revenue Hour	17.24	18.55	-7.0%

Ridership Trend Analysis:

Month		Month
-34,208	Total Passenger Trips	-3.1%
	Proportionate Factors in Trend:	
-14,582	Loss of Jolley Trolley-CMA service	-42.6%
-117	St. Petersburg Downtown Trolley	-0.3%
-1,700	Weather (significant increase in rain this year)	-5.0%
-17,809	National Trend	-52.1%
-34,208		-100.0% (of -3.1% difference)