



OPERATING STATISTICS
Board Report
MARCH 2018

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
948,545	1,004,151	-5.5%	Total Bus Revenue Passenger Trips (1)	5,396,449	5,772,099	-6.5%
95,185	93,565	1.7%	Other Bus Passenger Trips (includes East Lake) (2)	413,519	453,118	-8.7%
1,043,730	1,097,716	-4.9%	Total Fixed Route Passenger Trips (1-2)	5,809,968	6,225,217	-6.7%
28,058	24,884	12.76%	DART Client Trips (3)	159,410	141,886	12.4%
273	906	-69.9%	DART TD Trips (4)	1,373	4,034	-66.0%
3,537	3,230	9.5%	DART PCA Trips (5)	18,974	18,698	1.5%
31,868	29,020	9.8%	Total DART Passenger Trips (3-5)	179,757	164,618	9.2%
1,075,598	1,126,736	-4.5%	Total Passenger Trips (1-5)	5,989,725	6,389,835	-6.3%
327,874	349,443	-6.2%	TD Discounted Pass Trips	1,882,474	2,080,282	-9.5%
44,543	47,887	-7.0%	UPASS Trips	275,883	294,855	-6.4%
5,410	5,332	1.5%	Wheelchairs	31,024	31,377	-1.1%
33,746	34,109	-1.1%	Bikes on Buses	192,374	195,768	-1.7%
39,346	40,588	-3.1%	Average Weekday Passenger Trips			
26,187	27,020	-3.1%	Average Saturday Passenger Trips			
15,553	15,564	-0.1%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
606	607	-0.2%	Employees-Budgeted-Full-Time			
764,999	763,416	0.2%	Total Revenue Miles	4,362,478	4,304,560	1.3%
55,925	55,749	0.3%	Total Revenue Hours	322,289	313,588	2.8%
77.9	78.4	-0.6%	On-Time Performance	80.3	81.0	-0.9%
29.8	38.3	-22.2%	Complaints/100,000 Passenger Trips-PSTA Bus	31.8	31.1	2.1%
34.5	13.8	150.1%	Complaints/100,000 Passenger Trips-DART (less EL)	27.8	15.2	83.0%
3.35	6.09	-45.0%	Accidents--Total-Per 100,000 Miles	3.95	4.73	-16.6%
0.92	1.61	-42.6%	Accidents--Preventable-Per 100,000 Miles	1.17	1.36	-13.7%
19,662	14,998	31.1%	Miles Per Roadcall	20,174	16,527	22.1%
24,677	13,393	84.3%	Miles Per Service Interruption	15,147	12,623	20.0%
1.30	1.36	-4.5%	Bus-Total Passenger Trips / Revenue Mile	1.29	1.39	-6.9%
17.77	18.64	-4.7%	Bus-Total Passenger Trips / Revenue Hour	17.51	19.08	-8.2%

* Note: Revenue Hours revised for months October-January for addition of layover hours; reflected in March YTD.

Ridership Trend Analysis:

Month		Month
-51,138	Total Passenger Trips	-4.5%
	Proportionate Factors in Trend:	
-500	SPC-closed one more weekday in 2018	-1.0%
-13,236	One fewer weekday in 2018	-25.9%
-19,852	Loss of CMA service	-38.8%
-233	St. Petersburg Downtown Trolley	-0.5%
-17,317	National Trend	-33.9%
-51,138		-100.0% (of 5.9% difference)