



OPERATING STATISTICS
Board Report
APRIL 2018

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
871,709	909,139	-4.1%	Total Bus Revenue Passenger Trips (1)	6,268,158	6,681,232	-6.2%
102,772	115,526	-11.0%	Other Bus Passenger Trips (includes East Lake) (2)	516,291	568,650	-9.2%
974,481	1,024,665	-4.9%	Total Fixed Route Passenger Trips (1-2)	6,784,449	7,249,882	-6.4%
27,969	23,561	18.71%	DART Client Trips (3)	187,379	165,447	13.3%
285	813	-64.9%	DART TD Trips (4)	1,658	4,847	-65.8%
3,876	3,185	21.7%	DART PCA Trips (5)	22,850	21,883	4.4%
32,130	27,559	16.6%	Total DART Passenger Trips (3-5)	211,887	192,177	10.3%
1,006,611	1,052,224	-4.3%	Total Passenger Trips (1-5)	6,996,336	7,442,059	-6.0%
303,581	318,754	-4.8%	TD Discounted Pass Trips	2,186,055	2,399,036	-8.9%
45,213	46,925	-3.6%	UPASS Trips	321,096	341,780	-6.1%
5,352	5,484	-2.4%	Wheelchairs	36,376	36,861	-1.3%
32,705	32,525	0.6%	Bikes on Buses	225,079	228,293	-1.4%
39,312	40,986	-4.1%	Average Weekday Passenger Trips			
26,661	26,942	-1.0%	Average Saturday Passenger Trips			
14,623	15,279	-4.3%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
606	607	-0.2%	Employees-Budgeted-Full-Time			
727,954	711,389	2.3%	Total Revenue Miles	5,090,432	5,015,949	1.5%
53,588	51,822	3.4%	Total Revenue Hours	375,877	365,410	2.9%
79.7	80.0	-0.4%	On-Time Performance	80.2	80.8	-0.8%
32.2	33.4	-3.7%	Complaints/100,000 Passenger Trips-PSTA Bus	31.8	31.5	1.0%
15.6	14.5	7.3%	Complaints/100,000 Passenger Trips-DART (less EL)	26.0	15.1	71.9%
4.00	4.19	-4.5%	Accidents--Total-Per 100,000 Miles	3.95	4.65	-15.0%
1.09	0.62	76.1%	Accidents--Preventable-Per 100,000 Miles	1.16	1.26	-7.8%
21,138	23,197	-8.9%	Miles Per Roadcall	20,307	17,231	17.8%
21,410	19,761	8.3%	Miles Per Service Interruption	15,809	13,305	18.8%
1.28	1.36	-6.1%	Bus-Total Passenger Trips / Revenue Mile	1.29	1.39	-7.1%
17.35	18.63	-6.9%	Bus-Total Passenger Trips / Revenue Hour	17.49	19.02	-8.0%

Ridership Trend Analysis:

Month		Month
-45,613	Total Passenger Trips	-4.3%
	Proportionate Factors in Trend:	
-18,565	Loss of Jolley Trolley-CMA service	-40.7%
-194	St. Petersburg Downtown Trolley	-0.4%
-26,854	National Trend	-58.9%
-45,613		-100.0% (of -4.3% difference)