



OPERATING STATISTICS
Board Report
JANUARY 2018

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
875,760	967,028	-9.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	3,550,945	3,856,906	-7.9%
59,982	67,265	-10.8%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	242,258	292,487	-17.2%
935,742	1,034,293	-9.5%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	3,793,203	4,149,393	-8.6%
26,417	22,595	16.92%	DART Client Trips ⁽³⁾	106,341	95,104	11.8%
183	784	-76.7%	DART TD Trips ⁽⁴⁾	872	2,415	-63.9%
3,163	3,198	-1.1%	DART PCA Trips ⁽⁵⁾	12,216	12,201	0.1%
29,763	26,577	12.0%	Total DART Passenger Trips ⁽³⁻⁵⁾	119,429	109,720	8.8%
965,505	1,060,870	-9.0%	Total Passenger Trips ⁽¹⁻⁵⁾	3,912,632	4,259,113	-8.1%
301,272	343,860	-12.4%	TD Discounted Pass Trips	1,256,466	1,411,211	-11.0%
46,977	51,891	-9.5%	UPASS Trips	185,329	198,458	-6.6%
4,604	4,723	-2.5%	Wheelchairs	20,707	21,205	-2.3%
31,139	33,216	-6.3%	Bikes on Buses	127,969	131,877	-3.0%
36,506	39,915	-8.5%	Average Weekday Passenger Trips			
23,851	24,075	-0.9%	Average Saturday Passenger Trips			
13,391	12,201	9.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
606	607	-0.2%	Employees-Budgeted-Full-Time			
741,571	722,759	2.6%	Total Revenue Miles	2,916,739	2,866,409	1.8%
49,083	52,791	-7.0%	Total Revenue Hours	192,875	208,831	-7.6%
84.0	81.5	3.1%	On-Time Performance	81.6	82.2	-0.7%
30.1	27.7	8.5%	Complaints/100,000 Passenger Trips-PSTA Bus	31.5	30.0	5.2%
37.0	15.1	144.8%	Complaints/100,000 Passenger Trips-DART ^(less EL)	26.0	16.4	58.3%
3.69	4.49	-17.8%	Accidents--Total-Per 100,000 Miles	3.90	4.34	-10.1%
0.71	1.46	-51.1%	Accidents--Preventable-Per 100,000 Miles	1.36	1.32	3.2%
17,881	18,323	-2.4%	Miles Per Roadcall	19,327	17,390	11.1%
14,261	15,057	-5.3%	Miles Per Service Interruption	12,737	13,149	-3.1%
1.23	1.39	-11.3%	Bus-Total Passenger Trips / Revenue Mile	1.27	1.40	-9.1%
18.64	18.99	-1.9%	Bus-Total Passenger Trips / Revenue Hour	19.25	19.16	0.4%

Ridership Trend Analysis:

Month		Month
-95,365	Total Passenger Trips	-9.0%
	Proportionate Factors in Trend:	
-10,252	Jolley Trolley	-10.8%
-392	Looper	-0.4%
-23,115	New Year's on a weekday (was on a Sunday last year)	-24.2%
-10,800	Pinellas C. Schools (4 more days off in 2018)	-11.3%
-5,000	Weather (colder this year vs. last year)	-5.2%
-45,806	National Trend	-48.0%
-95,365		-100.0% (of 9.0% difference)