



OPERATING STATISTICS
Board Report
OCTOBER 2017

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
931,841	987,699	-5.7%	Total Bus Revenue Passenger Trips ⁽¹⁾	931,841	987,699	-5.7%
63,900	77,920	-18.0%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	63,900	77,920	-18.0%
995,741	1,065,619	-6.6%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	995,741	1,065,619	-6.6%
27,749	24,839	11.72%	DART Client Trips ⁽³⁾	27,749	24,839	11.7%
386	459	-15.9%	DART TD Trips ⁽⁴⁾	386	459	-15.9%
3,012	2,869	5.0%	DART PCA Trips ⁽⁵⁾	3,012	2,869	5.0%
31,147	28,167	10.6%	Total DART Passenger Trips ⁽³⁻⁵⁾	31,147	28,167	10.6%
1,026,888	1,093,786	-6.1%	Total Passenger Trips ⁽¹⁻⁵⁾	1,026,888	1,093,786	-6.1%
327,427	362,513	-9.7%	TD Discounted Pass Trips	327,427	362,513	-9.7%
50,891	55,332	-8.0%	UPASS Trips	50,891	55,332	-8.0%
5,585	5,469	2.1%	Wheelchairs	5,585	5,469	2.1%
33,143	33,431	-0.9%	Bikes on Buses	33,143	33,431	-0.9%
38,844	41,261	-5.9%	Average Weekday Passenger Trips			
25,328	27,186	-6.8%	Average Saturday Passenger Trips			
14,087	14,643	-3.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
606	607	-0.2%	Employees-Budgeted-Full-Time			
741,207	715,856	3.5%	Total Revenue Miles	741,207	715,856	3.5%
49,154	52,012	-5.5%	Total Revenue Hours	49,154	52,012	-5.5%
80.7	82.9	-2.7%	On-Time Performance	80.7	82.9	-2.7%
30.2	33.4	-9.7%	Complaints/100,000 Passenger Trips-PSTA Bus	30.2	33.4	-9.7%
19.3	14.2	35.7%	Complaints/100,000 Passenger Trips-DART ^(less EL)	19.3	14.2	35.7%
4.52	4.7	-3.0%	Accidents--Total-Per 100,000 Miles	4.52	4.7	-3.0%
1.90	1.59	19.7%	Accidents--Preventable-Per 100,000 Miles	1.90	1.59	19.7%
20,008	19,429	3.0%	Miles Per Roadcall	20,008	19,429	3.0%
11,955	12,133	-1.5%	Miles Per Service Interruption	11,955	12,133	-1.5%
1.31	1.43	-8.1%	Bus-Total Passenger Trips / Revenue Mile	1.31	1.43	-8.1%
19.83	19.71	0.6%	Bus-Total Passenger Trips / Revenue Hour	19.83	19.71	0.6%

Ridership Trend Analysis:

Month		Month
-66,898	Total Passenger Trips	-6.1%
	Proportionate Factors in Trend:	
-6,300	Pinellas County Schools-closed 1 day	-9.4%
-18,278	Jolley Trolley	-27.3%
-879	Looper	-1.3%
-41,441	National Trend	-61.9%
-66,898		-100.0% (of 6.1% difference)