



OPERATING STATISTICS
Board Report
AUGUST 2017

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
973,921	1,014,456	-4.0%	Total Bus Revenue Passenger Trips ⁽¹⁾	10,376,214	11,032,862	-6.0%
80,615	95,509	-15.6%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	894,426	1,022,160	-12.5%
1,054,536	1,109,965	-5.0%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	11,270,640	12,055,022	-6.5%
26,728	21,523	24.2%	DART Client Trips ⁽³⁾	264,829	242,232	9.3%
766	320	139.4%	DART TD Trips ⁽⁴⁾	8,031	3,709	116.5%
3,113	3,059	1.8%	DART PCA Trips ⁽⁵⁾	34,854	33,541	3.9%
30,607	24,902	22.9%	Total DART Passenger Trips ⁽³⁻⁵⁾	307,714	279,482	10.1%
1,085,143	1,134,867	-4.4%	Total Passenger Trips ⁽¹⁻⁵⁾	11,578,354	12,334,504	-6.1%
354,351	222,122	59.5%	TD Discounted Pass Trips	3,739,182	2,849,657	31.2%
52,342	188,942	-72.3%	UPASS Trips	521,833	868,649	-39.9%
5,730	5,440	5.3%	Wheelchairs	58,473	59,546	-1.8%
34,068	35,276	-3.4%	Bikes on Buses	359,765	363,452	-1.0%
39,404	40,443	-2.6%	Average Weekday Passenger Trips			
26,173	26,494	-1.2%	Average Saturday Passenger Trips			
14,974	14,462	3.5%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
761,022	763,984	-0.4%	Total Revenue Miles	7,973,315	8,063,768	-1.1%
55,944	52,864	5.8%	Total Revenue Hours	582,032	561,477	3.7%
84.2	80.1	5.1%	On-Time Performance	82.1	78.6	4.5%
33.2	35.0	-5.2%	Complaints/100,000 Passenger Trips-PSTA Bus	32.7	27.0	21.2%
19.6	184.7	-89.4%	Complaints/100,000 Passenger Trips-DART ^(less EL)	15.6	148.5	-89.5%
4.62	5.15	-10.2%	Accidents--Total-Per 100,000 Miles	4.54	4.58	-1.0%
1.16	1.03	12.2%	Accidents--Preventable-Per 100,000 Miles	1.28	0.93	37.3%
19,665	14,326	37.3%	Miles Per Roadcall	19,746	11,438	72.6%
10,872	11,576	-6.1%	Miles Per Service Interruption	13,028	9,669	34.7%
1.34	1.39	-3.7%	Bus-Total Passenger Trips / Revenue Mile	1.35	1.42	-4.6%
18.21	20.02	-9.0%	Bus-Total Passenger Trips / Revenue Hour	18.55	20.37	-8.9%