



**OPERATING STATISTICS**  
**Board Report**  
**JUNE 2017**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
895,269	954,216	-6.2%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	8,521,173	9,096,461	-6.3%
83,597	96,700	-13.6%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	719,667	792,008	-9.1%
<b>978,866</b>	<b>1,050,916</b>	<b>-6.9%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-2)</sup></b>	<b>9,240,840</b>	<b>9,888,469</b>	<b>-6.5%</b>
23,867	21,416	11.4%	DART Client Trips <sup>(3)</sup>	214,538	200,280	7.1%
726	325	123.4%	DART TD Trips <sup>(4)</sup>	6,480	3,063	111.6%
3,321	3,160	5.1%	DART PCA Trips <sup>(5)</sup>	28,449	27,542	3.3%
<b>27,914</b>	<b>24,901</b>	<b>12.1%</b>	<b>Total DART Passenger Trips <sup>(3-5)</sup></b>	<b>249,467</b>	<b>230,885</b>	<b>8.0%</b>
<b>1,006,780</b>	<b>1,075,817</b>	<b>-6.4%</b>	<b>Total Passenger Trips <sup>(1-5)</sup></b>	<b>9,490,307</b>	<b>10,119,354</b>	<b>-6.2%</b>
323,923	234,546	38.1%	TD Discounted Pass Trips	3,067,236	2,420,562	26.7%
42,731	104,513	-59.1%	UPASS Trips	430,821	530,206	-18.7%
5,227	4,987	4.8%	Wheelchairs	47,664	49,156	-3.0%
31,906	32,904	-3.0%	Bikes on Buses	294,320	294,220	0.03%
37,873	39,487	-4.1%	Average Weekday Passenger Trips			
26,462	26,605	-0.5%	Average Saturday Passenger Trips			
14,250	14,718	-3.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
733,780	734,548	-0.1%	Total Revenue Miles	6,492,634	6,582,514	-1.4%
53,658	50,837	5.5%	Total Revenue Hours	473,095	459,027	3.1%
85.5	80.5	6.2%	On-Time Performance	81.5	78.0	4.5%
33.2	31.0	7.0%	Complaints/100,000 Passenger Trips-PSTA Bus	32.2	25.1	28.3%
28.7	72.3	-60.4%	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	15.2	148.6	-89.7%
4.92	4.29	14.6%	Accidents--Total-Per 100,000 Miles	4.49	4.59	-2.3%
1.44	0.60	139.9%	Accidents--Preventable-Per 100,000 Miles	1.23	0.97	26.8%
49,042	9,218	432.0%	Miles Per Roadcall	18,550	11,022	68.3%
15,952	6,678	138.9%	Miles Per Service Interruption	13,611	9,324	46.0%
1.27	1.35	-6.0%	Bus-Total Passenger Trips / Revenue Mile	1.37	1.43	-4.5%
17.36	19.49	-10.9%	Bus-Total Passenger Trips / Revenue Hour	18.73	20.52	-8.7%

**Ridership Trend Analysis:**

Issue	Impact
DART ridership up	0.3%
Jolley Trolley down	-1.2%
Looper down	-0.03%
UPASS program change (conversion to TD program)	4.30%
Nine fewer Pinellas County School days in 2017 vs. 2016	-1.8%
Weather Impact (more rain days in 2017)	-1.0%
National Trend	-7.0%
<b>Total</b>	<b>-6.4%</b>