



OPERATING STATISTICS
Board Report
FEBRUARY 2017

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
911,042	999,586	-8.9%	Total Bus Revenue Passenger Trips ⁽¹⁾	4,767,948	5,159,088	-7.6%
67,066	84,207	-20.4%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	359,553	405,769	-11.4%
978,108	1,083,793	-9.8%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	5,127,501	5,564,857	-7.9%
21,898	21,489	1.9%	DART Client Trips ⁽³⁾	117,002	111,268	5.2%
713	338	110.9%	DART TD Trips ⁽⁴⁾	3,128	1,677	86.5%
3,267	2,845	14.8%	DART PCA Trips ⁽⁵⁾	15,468	15,328	0.9%
25,878	24,672	4.9%	Total DART Passenger Trips ⁽³⁻⁵⁾	135,598	128,273	5.7%
1,003,986	1,108,465	-9.4%	Total Passenger Trips ⁽¹⁻⁵⁾	5,263,099	5,693,130	-7.6%
319,628	252,555	26.6%	TD Discounted Pass Trips	1,730,839	1,407,648	23.0%
48,510	59,006	-17.8%	UPASS Trips	246,968	264,893	-6.8%
4,840	5,045	-4.1%	Wheelchairs	26,045	27,594	-5.6%
29,782	30,312	-1.7%	Bikes on Buses	161,659	163,502	-1.1%
41,175	43,613	-5.6%	Average Weekday Passenger Trips			
26,526	27,884	-4.9%	Average Saturday Passenger Trips			
15,203	15,763	-3.6%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
674,735	707,380	-4.6%	Total Revenue Miles	3,541,143	3,612,413	-2.0%
49,008	49,302	-0.6%	Total Revenue Hours	257,838	252,555	2.1%
78.5	74.7	5.1%	On-Time Performance	81.5	77.6	5.0%
28.2	21.8	29.3%	Complaints/100,000 Passenger Trips-PSTA Bus	29.6	24.4	21.5%
11.6	154.0	-92.5%	Complaints/100,000 Passenger Trips-DART ^(less EL)	15.5	151.2	-89.8%
4.81	4.93	-2.5%	Accidents--Total-Per 100,000 Miles	4.43	4.54	-2.4%
1.30	0.86	51.1%	Accidents--Preventable-Per 100,000 Miles	1.31	1.06	23.8%
15,088	12,282	22.9%	Miles Per Roadcall	16,899	11,378	48.5%
10,223	8,038	27.2%	Miles Per Service Interruption	12,469	9,383	32.9%
1.40	1.46	-4.2%	Bus-Total Passenger Trips / Revenue Mile	1.40	1.48	-5.6%
19.26	20.96	-8.1%	Bus-Total Passenger Trips / Revenue Hour	19.18	21.16	-9.4%

Ridership Trend Analysis:

Issue	Impact
1 Fewer Weekday	-4.00%
Monday 2/20 as a Holiday	-0.60%
DART Ridership up	0.10%
Jolley Trolley down	-1.60%
Looper down	-0.03%
National Trend	-3.27%
Total	-9.40%