



**OPERATING STATISTICS**  
**Board Report**  
**MARCH 2017**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,004,151	1,032,699	-2.8%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	5,772,099	6,191,787	-6.8%
93,565	118,576	-21.1%	Other Bus Passenger Trips <sup>(includes East Lake) (2)</sup>	453,118	524,345	-13.6%
<b>1,097,716</b>	<b>1,151,275</b>	<b>-4.7%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-2)</sup></b>	<b>6,225,217</b>	<b>6,716,132</b>	<b>-7.3%</b>
24,884	22,669	9.8%	DART Client Trips <sup>(3)</sup>	141,886	133,937	5.9%
906	333	172.1%	DART TD Trips <sup>(4)</sup>	4,034	2,010	100.7%
3,230	3,049	5.9%	DART PCA Trips <sup>(5)</sup>	18,698	18,377	1.7%
<b>29,020</b>	<b>26,051</b>	<b>11.4%</b>	<b>Total DART Passenger Trips <sup>(3-5)</sup></b>	<b>164,618</b>	<b>154,324</b>	<b>6.7%</b>
<b>1,126,736</b>	<b>1,177,326</b>	<b>-4.3%</b>	<b>Total Passenger Trips <sup>(1-5)</sup></b>	<b>6,389,835</b>	<b>6,870,456</b>	<b>-7.0%</b>
349,443	264,060	32.3%	TD Discounted Pass Trips	2,080,282	1,671,708	24.4%
47,887	54,937	-12.8%	UPASS Trips	294,855	319,830	-7.8%
5,332	5,838	-8.7%	Wheelchairs	31,377	33,432	-6.1%
34,109	32,635	4.5%	Bikes on Buses	195,768	196,137	-0.2%
40,588	42,701	-4.9%	Average Weekday Passenger Trips			
27,020	27,626	-2.2%	Average Saturday Passenger Trips			
15,564	15,411	1.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
763,416	770,130	-0.9%	Total Revenue Miles	4,304,560	4,382,542	-1.8%
55,749	53,756	3.7%	Total Revenue Hours	313,588	306,311	2.4%
78.4	76.7	2.3%	On-Time Performance	81.0	77.5	4.5%
38.3	21.5	78.4%	Complaints/100,000 Passenger Trips-PSTA Bus	31.1	23.9	30.3%
13.8	253.3	-94.6%	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	15.2	168.5	-91.0%
6.09	5.21	16.9%	Accidents--Total-Per 100,000 Miles	4.73	4.66	1.5%
1.61	0.57	184.0%	Accidents--Preventable-Per 100,000 Miles	1.36	0.98	39.9%
14,998	13,369	12.2%	Miles Per Roadcall	16,527	11,683	41.5%
13,393	10,268	30.4%	Miles Per Service Interruption	12,623	9,527	32.5%
1.36	1.38	-1.7%	Bus-Total Passenger Trips / Revenue Mile	1.39	1.46	-5.0%
18.64	19.84	-6.0%	Bus-Total Passenger Trips / Revenue Hour	19.08	20.93	-8.8%

**Ridership Trend Analysis:**

Issue	Impact
DART Ridership up	0.26%
Jolley Trolley down	-2.37%
Looper up	0.04%
National Trend	-2.23%
<b>Total</b>	<b>-4.30%</b>