



**OPERATING STATISTICS**  
**Board Report**  
**OCTOBER 2016**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
987,699	1,134,563	-12.9%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	987,699	1,134,563	-12.9%
37,568	42,441	-11.5%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	37,568	42,441	-11.5%
4,103	4,342	-5.5%	Looper Trolley Passenger Trips <sup>(3)</sup>	4,103	4,342	-5.5%
36,249	39,969	-9.3%	Jolley Trolley Passenger Trips <sup>(4)</sup>	36,249	39,969	-9.3%
<b>1,065,619</b>	<b>1,221,315</b>	<b>-12.7%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-4)</sup></b>	<b>1,065,619</b>	<b>1,221,315</b>	<b>-12.7%</b>
21,970	24,417	-10.0%	DART Client Trips <sup>(5)</sup>	21,970	24,417	-10.0%
453	363	24.8%	DART TD Trips <sup>(6)</sup>	453	363	24.8%
2,869	3,439	-16.6%	DART PCA Trips <sup>(7)</sup>	2,869	3,439	-16.6%
<b>25,292</b>	<b>28,219</b>	<b>-10.4%</b>	<b>Total DART Passenger Trips <sup>(5-7)</sup></b>	<b>25,292</b>	<b>28,219</b>	<b>-10.4%</b>
<b>1,090,911</b>	<b>1,249,534</b>	<b>-12.7%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>1,090,911</b>	<b>1,249,534</b>	<b>-12.7%</b>
5,469	6,837	-20.0%	Wheelchairs	5,469	6,837	-20.0%
33,431	36,649	-8.8%	Bikes on Buses	33,431	36,649	-8.8%
41,261	45,632	-9.6%	Average Weekday Passenger Trips			
27,186	29,815	-8.8%	Average Saturday Passenger Trips			
14,643	15,903	-7.9%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
715,856	754,133	-5.1%	Total Revenue Miles	715,856	754,133	-5.1%
52,012	52,756	-1.4%	Total Revenue Hours	52,012	52,756	-1.4%
82.9	77.9	6.4%	On-Time Performance	82.9	77.9	6.4%
33.4	23.6	41.3%	Complaints/100,000 Passenger Trips-PSTA Bus	33.4	23.6	41.3%
15.8	170.1	N/A	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	15.8	170.1	N/A
4.66	3.81	22.2%	Accidents--Total-Per 100,000 Miles	4.66	3.81	22.2%
1.59	0.69	130.9%	Accidents--Preventable-Per 100,000 Miles	1.59	0.69	130.9%
19,429	9,948	95.3%	Miles Per Roadcall	19,429	9,948	95.3%
12,133	8,978	35.1%	Miles Per Service Interruption	12,133	8,978	35.1%
1.43	1.56	-8.2%	Bus-Total Passenger Trips / Revenue Mile	1.43	1.56	-8.2%
19.71	22.31	-11.6%	Bus-Total Passenger Trips / Revenue Hour	19.71	22.31	-11.6%