



OPERATING STATISTICS
Board Report
JANUARY 2017

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
967,028	980,755	-1.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	3,856,906	4,159,502	-7.3%
67,265	74,824	-10.1%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	292,487	321,562	-9.0%
1,034,293	1,055,579	-2.0%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	4,149,393	4,481,064	-7.4%
22,595	20,772	8.8%	DART Client Trips ⁽³⁾	95,104	89,779	5.9%
784	331	136.9%	DART TD Trips ⁽⁴⁾	2,415	1,339	80.4%
3,198	2,795	14.4%	DART PCA Trips ⁽⁵⁾	12,201	12,483	-2.3%
26,577	23,898	11.21%	Total DART Passenger Trips ⁽³⁻⁵⁾	109,720	103,601	5.9%
1,060,870	1,079,477	-1.7%	Total Passenger Trips ⁽¹⁻⁵⁾	4,259,113	4,584,665	-7.1%
343,860	253,641	35.6%	TD Discounted Pass Trips	1,411,211	1,155,093	22.2%
51,891	56,059	-7.4%	UPASS Trips	198,458	205,887	-3.6%
4,723	4,739	-0.3%	Wheelchairs	21,205	22,549	-6.0%
33,216	30,676	8.28%	Bikes on Buses	131,877	133,190	-1.0%
39,915	48,676	-18.0%	Average Weekday Passenger Trips			
24,075	33,909	-29.0%	Average Saturday Passenger Trips			
12,201	17,967	-32.1%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
722,759	714,935	1.1%	Total Revenue Miles	2,866,409	2,905,032	-1.3%
52,791	49,958	5.7%	Total Revenue Hours	208,831	203,252	2.7%
81.5	79.5	2.5%	On-Time Performance	82.2	78.4	4.9%
27.7	23.7	17.0%	Complaints/100,000 Passenger Trips-PSTA Bus	30.0	25.0	20.0%
15.1	67.0	-77.5%	Complaints/100,000 Passenger Trips-DART ^(less EL)	16.4	150.6	-89.1%
4.49	4.03	11.3%	Accidents--Total-Per 100,000 Miles	4.34	4.44	-2.2%
1.46	0.98	48.5%	Accidents--Preventable-Per 100,000 Miles	1.32	1.11	18.5%
18,323	11,068	65.6%	Miles Per Roadcall	17,390	11,177	55.6%
15,057	10,671	41.1%	Miles Per Service Interruption	13,149	9,781	34.4%
1.39	1.42	-2.3%	Bus-Total Passenger Trips / Revenue Mile	1.40	1.48	-5.7%
18.99	20.31	-6.5%	Bus-Total Passenger Trips / Revenue Hour	19.16	21.21	-9.7%

Ridership Trend Analysis:

Issue	Impact
2 Additional Weekdays	4.10%
Monday 1/16 as a Holiday	-2.60%
DART Ridership up	0.25%
Jolley Trolley down	-0.89%
Looper up	0.02%
National Trend	-2.58%
Total	-1.70%