



OPERATING STATISTICS
Board Report
DECEMBER 2016

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
951,598	1,042,880	-8.8%	Total Bus Revenue Passenger Trips ⁽¹⁾	2,889,878	3,178,747	-9.1%
76,819	82,378	-6.7%	Other Bus Passenger Trips ^{(includes East Lake) (2)}	225,222	246,738	-8.7%
1,028,417	1,125,258	-8.6%	Total Fixed Route Passenger Trips ⁽¹⁻²⁾	3,115,100	3,425,485	-9.1%
22,384	22,719	-1.5%	DART Client Trips ⁽³⁾	72,509	69,007	5.1%
655	332	97.3%	DART TD Trips ⁽⁴⁾	1,631	1,008	61.8%
3,216	3,195	0.7%	DART PCA Trips ⁽⁵⁾	9,003	9,688	-7.1%
26,255	26,246	0.03%	Total DART Passenger Trips ⁽³⁻⁵⁾	83,143	79,703	4.3%
1,054,672	1,151,504	-8.4%	Total Passenger Trips ⁽¹⁻⁵⁾	3,198,243	3,505,188	-8.8%
356,996	273,777	30.4%	TD Discounted Pass Trips	1,067,351	901,452	18.4%
39,638	46,243	-14.3%	UPASS Trips	146,567	149,828	-2.2%
5,558	5,909	-5.9%	Wheelchairs	16,482	17,810	-7.5%
32,600	33,232	-1.90%	Bikes on Buses	98,661	102,514	-3.8%
39,080	42,868	-8.8%	Average Weekday Passenger Trips			
24,708	28,265	-12.6%	Average Saturday Passenger Trips			
12,550	14,239	-11.9%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607	604	0.5%	Employees-Budgeted-Full-Time			
731,276	739,990	-1.2%	Total Revenue Miles	2,143,650	2,190,097	-2.1%
53,306	51,882	2.7%	Total Revenue Hours	156,040	153,294	1.8%
82.4	77.6	6.2%	On-Time Performance	82.4	78.0	5.7%
28.4	27.3	4.0%	Complaints/100,000 Passenger Trips-PSTA Bus	30.7	25.4	21.1%
22.9	137.2	-83.3%	Complaints/100,000 Passenger Trips-DART ^(less EL)	16.8	175.7	-90.4%
4.20	5.19	-19.1%	Accidents--Total-Per 100,000 Miles	4.30	4.58	-6.2%
1.32	1.30	1.4%	Accidents--Preventable-Per 100,000 Miles	1.27	1.15	10.3%
16,354	15,149	8.0%	Miles Per Roadcall	17,096	11,213	52.5%
13,798	12,131	13.7%	Miles Per Service Interruption	12,610	9,522	32.4%
1.35	1.46	-7.6%	Bus-Total Passenger Trips / Revenue Mile	1.40	1.50	-6.7%
18.50	20.83	-11.2%	Bus-Total Passenger Trips / Revenue Hour	19.22	21.50	-10.6%

Ridership Trend Analysis:

Issue	Impact
1 Additional Saturday	1.08%
Monday 12/26 as a Holiday	-2.41%
2 Additional SPC & Pinellas School Holidays on Weekdays than 2015	-0.63%
DART Ridership Up	0.00%
Jolley Trolley	-0.27%
Looper	-0.07%
National Trend	-6.11%
Total	-8.40%