



OPERATING STATISTICS
Board Report
OCTOBER 2015

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,134,563	1,222,795	-7.2%	Total Bus Revenue Passenger Trips ⁽¹⁾	1,134,563	1,222,795	-7.2%
42,441	49,452	-14.2%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	42,441	49,452	-14.2%
4,342	3,512	23.6%	Looper Trolley Passenger Trips ⁽³⁾	4,342	3,512	23.6%
39,969	45,342	-11.8%	Jolley Trolley Passenger Trips ⁽⁴⁾	39,969	45,342	-11.8%
1,221,315	1,321,101	-7.6%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	1,221,315	1,321,101	-7.6%
24,417	24,653	-1.0%	DART Client Trips ⁽⁵⁾	24,417	24,653	-1.0%
363	486	-25.3%	DART TD Trips ⁽⁶⁾	363	486	-25.3%
3,439	3,409	0.9%	DART PCA Trips ⁽⁷⁾	3,439	3,409	0.9%
28,219	28,548	-1.2%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	28,219	28,548	-1.2%
1,249,534	1,349,649	-7.4%	Total Passenger Trips ⁽¹⁻⁷⁾	1,249,534	1,349,649	-7.4%
6,837	6,285	8.8%	Wheelchairs	6,837	6,285	8.8%
36,649	38,018	-3.6%	Bikes on Buses	36,649	38,018	-3.6%
45,632	48,985	-6.8%	Average Weekday Passenger Trips			
29,815	31,804	-6.3%	Average Saturday Passenger Trips			
15,903	17,053	-6.7%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
754,133	770,822	-2.2%	Total Revenue Miles	754,133	770,822	-2.2%
52,756	53,869	-2.1%	Total Revenue Hours	52,756	53,869	-2.1%
77.9	80.7	-3.5%	On-Time Performance	77.9	80.7	-3.5%
23.6	27.7	-14.7%	Complaints/100,000 Passenger Trips-PSTA Bus	23.6	27.7	-14.7%
170.1	N/A	N/A	Complaints/100,000 Passenger Trips-DART (less E	170.1	N/A	N/A
3.81	3.73	2.2%	Accidents--Total-Per 100,000 Miles	3.81	3.73	2.2%
0.69	0.68	2.0%	Accidents--Preventable-Per 100,000 Miles	0.69	0.68	2.0%
9,948	10,673	-6.8%	Miles Per Roadcall	9,948	10,673	-6.8%
8,978	8,759	2.5%	Miles Per Service Interruption	8,978	8,759	2.5%
1.56	1.65	-5.4%	Bus-Total Passenger Trips / Revenue Mile	1.56	1.65	-5.4%
22.31	23.62	-5.5%	Bus-Total Passenger Trips / Revenue Hour	22.31	23.62	-5.5%