



**OPERATING STATISTICS**  
**Board Report**  
**NOVEMBER 2015**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,001,304	1,028,114	-2.6%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	2,135,867	2,250,909	-5.1%
36,816	56,999	-35.4%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	79,257	106,451	-25.5%
3,750	3,608	3.9%	Looper Trolley Passenger Trips <sup>(3)</sup>	8,092	7,120	13.7%
37,042	41,691	-11.2%	Jolley Trolley Passenger Trips <sup>(4)</sup>	77,011	87,033	-11.5%
<b>1,078,912</b>	<b>1,130,412</b>	<b>-4.6%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-4)</sup></b>	<b>2,300,227</b>	<b>2,451,513</b>	<b>-6.2%</b>
21,871	21,308	2.6%	DART Client Trips <sup>(5)</sup>	46,288	45,961	0.7%
313	428	-26.9%	DART TD Trips <sup>(6)</sup>	676	914	-26.0%
3,054	3,035	0.6%	DART PCA Trips <sup>(7)</sup>	6,493	6,444	0.8%
<b>25,238</b>	<b>24,771</b>	<b>1.9%</b>	<b>Total DART Passenger Trips <sup>(5-7)</sup></b>	<b>53,457</b>	<b>53,319</b>	<b>0.3%</b>
<b>1,104,150</b>	<b>1,155,183</b>	<b>-4.4%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>2,353,684</b>	<b>2,504,832</b>	<b>-6.0%</b>
5,479	5,315	3.1%	Wheelchairs	11,901	11,600	2.6%
32,633	32,548	0.3%	Bikes on Buses	69,282	70,566	-1.8%
43,975	47,585	-7.6%	Average Weekday Passenger Trips			
28,756	31,906	-9.9%	Average Saturday Passenger Trips			
14,231	16,124	-11.7%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
695,974	695,392	0.1%	Total Revenue Miles	1,450,107	1,466,213	-1.1%
48,657	48,539	0.2%	Total Revenue Hours	101,413	102,408	-1.0%
78.5	82.2	-4.5%	On-Time Performance	78.2	81.5	-4.1%
25.5	21.6	18.2%	Complaints/100,000 Passenger Trips-PSTA Bus	24.5	24.9	-1.5%
221.9	N/A	N/A	Complaints/100,000 Passenger Trips-DART (less E	194.5	N/A	N/A
4.76	4.01	18.8%	Accidents--Total-Per 100,000 Miles	4.27	3.86	10.6%
1.50	1.25	20.3%	Accidents--Preventable-Per 100,000 Miles	1.08	0.95	13.9%
9,852	8,391	17.4%	Miles Per Roadcall	9,901	9,455	4.7%
8,188	10,865	-24.6%	Miles Per Service Interruption	8,581	9,646	-11.0%
1.49	1.56	-4.4%	Bus-Total Passenger Trips / Revenue Mile	1.53	1.61	-5.1%
21.33	22.35	-4.5%	Bus-Total Passenger Trips / Revenue Hour	21.84	23.02	-5.1%