



OPERATING STATISTICS
Board Report
MAY 2016

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
965,829	1,096,335	-11.9%	Total Bus Revenue Passenger Trips ⁽¹⁾	8,142,245	8,931,781	-8.8%
32,267	38,738	-16.7%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	284,317	355,055	-19.9%
3,784	4,201	-9.9%	Looper Trolley Passenger Trips ⁽³⁾	35,011	38,802	-9.8%
41,834	50,748	-17.6%	Jolley Trolley Passenger Trips ⁽⁴⁾	375,980	478,425	-21.4%
1,043,714	1,190,022	-12.3%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	8,837,553	9,804,063	-9.9%
22,484	23,438	-4.1%	DART Client Trips ⁽⁵⁾	178,864	183,602	-2.6%
361	364	-0.8%	DART TD Trips ⁽⁶⁾	2,738	3,192	-14.2%
3,076	3,263	-5.7%	DART PCA Trips ⁽⁷⁾	24,382	25,545	-4.6%
25,921	27,065	-4.2%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	205,984	212,339	-3.0%
1,069,635	1,217,087	-12.1%	Total Passenger Trips ⁽¹⁻⁷⁾	9,043,537	10,016,402	-9.7%
5,152	6,058	-15.0%	Wheelchairs	44,169	45,534	-3.0%
32,950	35,938	-8.3%	Bikes on Buses	261,316	278,864	-6.3%
40,262	46,644	-13.7%	Average Weekday Passenger Trips			
26,696	30,630	-12.8%	Average Saturday Passenger Trips			
14,263	16,659	-14.4%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
732,578	724,113	1.2%	Total Revenue Miles	5,847,966	5,866,600	-0.3%
50,771	50,551	0.4%	Total Revenue Hours	408,190	409,917	-0.4%
78.6	81.3	-3.4%	On-Time Performance	77.7	79.9	-2.7%
28.6	18.0	58.6%	Complaints/100,000 Passenger Trips-PSTA Bus	24.4	20.4	19.8%
158.2	N/A	N/A	Complaints/100,000 Passenger Trips-DART ^(less EL)	157.8	N/A	N/A
4.42	3.85	14.8%	Accidents--Total-Per 100,000 Miles	4.63	4.10	12.8%
1.31	0.84	56.4%	Accidents--Preventable-Per 100,000 Miles	1.01	0.97	4.6%
9,968	6,440	54.8%	Miles Per Roadcall	11,299	9,342	20.9%
10,465	10,494	-0.3%	Miles Per Service Interruption	9,812	11,369	-13.7%
1.36	1.57	-13.2%	Bus-Total Passenger Trips / Revenue Mile	1.44	1.58	-8.8%
19.66	22.45	-12.4%	Bus-Total Passenger Trips / Revenue Hour	20.64	22.65	-8.9%