



**OPERATING STATISTICS**  
**Board Report**  
**MARCH 2016**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,032,699	1,166,897	-11.5%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	6,191,787	6,707,098	-7.7%
33,952	42,116	-19.4%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	218,894	275,509	-20.5%
5,579	6,423	-13.1%	Looper Trolley Passenger Trips <sup>(3)</sup>	26,448	29,427	-10.1%
79,045	89,764	-11.9%	Jolley Trolley Passenger Trips <sup>(4)</sup>	279,003	348,684	-20.0%
<b>1,151,275</b>	<b>1,305,200</b>	<b>-11.8%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-4)</sup></b>	<b>6,716,132</b>	<b>7,360,718</b>	<b>-8.8%</b>
22,669	23,536	-3.7%	DART Client Trips <sup>(5)</sup>	133,937	136,654	-2.0%
333	359	-7.2%	DART TD Trips <sup>(6)</sup>	2,010	2,448	-17.9%
3,049	3,367	-9.4%	DART PCA Trips <sup>(7)</sup>	18,377	18,900	-2.8%
<b>26,051</b>	<b>27,262</b>	<b>-4.4%</b>	<b>Total DART Passenger Trips <sup>(5-7)</sup></b>	<b>154,324</b>	<b>158,002</b>	<b>-2.3%</b>
<b>1,177,326</b>	<b>1,332,462</b>	<b>-11.6%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>6,870,456</b>	<b>7,518,720</b>	<b>-8.6%</b>
5,838	5,736	1.8%	Wheelchairs	33,432	33,513	-0.2%
32,635	35,423	-7.9%	Bikes on Buses	196,137	207,088	-5.3%
42,701	51,680	-17.4%	Average Weekday Passenger Trips			
27,626	36,346	-24.0%	Average Saturday Passenger Trips			
15,411	21,261	-27.5%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
770,130	753,782	2.2%	Total Revenue Miles	4,382,542	4,400,304	-0.4%
53,756	52,697	2.0%	Total Revenue Hours	306,311	307,422	-0.4%
76.7	76.0	0.9%	On-Time Performance	77.5	79.8	-2.9%
21.5	24.3	-11.6%	Complaints/100,000 Passenger Trips-PSTA Bus	23.9	21.5	11.2%
253.3	N/A	N/A	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	168.5	N/A	N/A
5.21	3.81	36.8%	Accidents--Total-Per 100,000 Miles	4.66	3.98	17.0%
0.57	1.15	-50.7%	Accidents--Preventable-Per 100,000 Miles	0.98	1.03	-5.3%
13,369	11,103	20.4%	Miles Per Roadcall	11,683	10,352	12.9%
10,268	12,158	-15.5%	Miles Per Service Interruption	9,527	11,925	-20.1%
1.38	1.60	-13.4%	Bus-Total Passenger Trips / Revenue Mile	1.46	1.59	-8.0%
19.84	22.94	-13.5%	Bus-Total Passenger Trips / Revenue Hour	20.93	22.71	-7.8%