



**OPERATING STATISTICS**  
**Board Report**  
**JUN 2016**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
954,216	1,072,403	-11.0%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	9,096,461	10,004,184	-9.1%
36,644	38,730	-5.4%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	320,961	393,785	-18.5%
3,275	3,591	-8.8%	Looper Trolley Passenger Trips <sup>(3)</sup>	38,286	42,393	-9.7%
56,781	85,751	-33.8%	Jolley Trolley Passenger Trips <sup>(4)</sup>	432,761	564,176	-23.3%
<b>1,050,916</b>	<b>1,200,475</b>	<b>-12.5%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-4)</sup></b>	<b>9,888,469</b>	<b>11,004,538</b>	<b>-10.1%</b>
21,416	23,356	-8.3%	DART Client Trips <sup>(5)</sup>	200,280	206,958	-3.2%
325	386	-15.8%	DART TD Trips <sup>(6)</sup>	3,063	3,578	-14.4%
3,160	3,395	-6.9%	DART PCA Trips <sup>(7)</sup>	27,542	28,940	-4.8%
<b>24,901</b>	<b>27,137</b>	<b>-8.2%</b>	<b>Total DART Passenger Trips <sup>(5-7)</sup></b>	<b>230,885</b>	<b>239,476</b>	<b>-3.6%</b>
<b>1,075,817</b>	<b>1,227,612</b>	<b>-12.4%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>10,119,354</b>	<b>11,244,014</b>	<b>-10.0%</b>
4,987	5,972	-16.5%	Wheelchairs	49,156	51,506	-4.6%
32,904	35,380	-7.0%	Bikes on Buses	294,220	314,244	-6.4%
39,487	45,721	-13.6%	Average Weekday Passenger Trips			
26,605	30,532	-12.9%	Average Saturday Passenger Trips			
14,718	17,390	-15.4%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
734,548	739,923	-0.7%	Total Revenue Miles	6,582,514	6,606,523	-0.4%
50,837	51,762	-1.8%	Total Revenue Hours	459,027	461,679	-0.6%
80.5	82.5	-2.4%	On-Time Performance	78.0	80.2	-2.7%
31.0	20.7	49.7%	Complaints/100,000 Passenger Trips-PSTA Bus	25.1	20.4	23.2%
72.3	N/A	N/A	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	148.6	N/A	N/A
4.29	5.54	-22.5%	Accidents--Total-Per 100,000 Miles	4.59	4.26	7.7%
0.60	1.30	-54.1%	Accidents--Preventable-Per 100,000 Miles	0.97	1.00	-3.2%
9,218	7,780	18.5%	Miles Per Roadcall	11,022	9,137	20.6%
6,678	7,708	-13.4%	Miles Per Service Interruption	9,324	10,795	-13.6%
1.35	1.50	-10.1%	Bus-Total Passenger Trips / Revenue Mile	1.43	1.57	-8.9%
19.49	21.47	-9.2%	Bus-Total Passenger Trips / Revenue Hour	20.52	22.52	-8.9%