



OPERATING STATISTICS
Board Report
JULY 2016

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
921,945	1,073,459	-14.1%	Total Bus Revenue Passenger Trips ⁽¹⁾	10,018,406	11,077,643	-9.6%
37,448	37,506	-0.2%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	358,409	431,291	-16.9%
4,686	3,670	27.7%	Looper Trolley Passenger Trips ⁽³⁾	42,972	46,063	-6.7%
92,509	118,580	-22.0%	Jolley Trolley Passenger Trips ⁽⁴⁾	525,270	682,756	-23.1%
1,056,588	1,233,215	-14.3%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	10,945,057	12,237,753	-10.6%
20,429	23,618	-13.5%	DART Client Trips ⁽⁵⁾	220,709	230,576	-4.3%
326	358	-8.9%	DART TD Trips ⁽⁶⁾	3,389	3,936	-13.9%
2,940	3,412	-13.8%	DART PCA Trips ⁽⁷⁾	30,482	32,352	-5.8%
23,695	27,388	-13.5%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	254,580	266,864	-4.6%
1,080,283	1,260,603	-14.3%	Total Passenger Trips ⁽¹⁻⁷⁾	11,199,637	12,504,617	-10.4%
4,950	5,639	-12.2%	Wheelchairs	54,106	57,145	-5.3%
33,956	35,924	-5.5%	Bikes on Buses	328,176	350,168	-6.3%
41,638	45,718	-8.9%	Average Weekday Passenger Trips			
27,083	30,085	-10.0%	Average Saturday Passenger Trips			
15,648	17,741	-11.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
717,270	759,455	-5.6%	Total Revenue Miles	7,299,785	7,365,977	-0.9%
49,586	53,142	-6.7%	Total Revenue Hours	508,613	514,820	-1.2%
81.8	84.3	-2.9%	On-Time Performance	78.4	80.6	-2.7%
37.1	19.6	89.3%	Complaints/100,000 Passenger Trips-PSTA Bus	26.2	20.4	28.6%
109.7	N/A	N/A	Complaints/100,000 Passenger Trips-DART ^(less EL)	144.9	N/A	N/A
3.92	3.79	3.3%	Accidents--Total-Per 100,000 Miles	4.52	4.21	7.4%
0.49	0.57	-14.1%	Accidents--Preventable-Per 100,000 Miles	0.92	0.96	-4.0%
13,183	10,123	30.2%	Miles Per Roadcall	11,202	9,229	21.4%
11,569	7,911	46.2%	Miles Per Service Interruption	9,505	10,404	-8.6%
1.34	1.46	-8.4%	Bus-Total Passenger Trips / Revenue Mile	1.42	1.56	-8.9%
19.35	20.91	-7.5%	Bus-Total Passenger Trips / Revenue Hour	20.40	22.35	-8.7%