



**OPERATING STATISTICS**  
**Board Report**  
**JANUARY 2016**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
980,755	1,128,857	-13.1%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	4,159,502	4,490,687	-7.4%
33,947	43,089	-21.2%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	151,298	193,783	-21.9%
3,909	5,578	-29.9%	Looper Trolley Passenger Trips <sup>(3)</sup>	15,260	16,498	-7.5%
36,968	55,123	-32.9%	Jolley Trolley Passenger Trips <sup>(4)</sup>	155,004	194,644	-20.4%
<b>1,055,579</b>	<b>1,232,647</b>	<b>-14.4%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-4)</sup></b>	<b>4,481,064</b>	<b>4,895,612</b>	<b>-8.5%</b>
20,772	22,602	-8.1%	DART Client Trips <sup>(5)</sup>	89,779	91,613	-0.02
331	389	-14.9%	DART TD Trips <sup>(6)</sup>	1,339	1,699	-21.2%
2,795	2,993	-6.6%	DART PCA Trips <sup>(7)</sup>	12,483	12,599	-0.9%
<b>23,898</b>	<b>25,984</b>	<b>-8.0%</b>	<b>Total DART Passenger Trips <sup>(5-7)</sup></b>	<b>103,601</b>	<b>105,911</b>	<b>-2.2%</b>
<b>1,079,477</b>	<b>1,258,631</b>	<b>-14.2%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>4,584,665</b>	<b>5,001,523</b>	<b>-8.3%</b>
4,739	5,260	-9.9%	Wheelchairs	22,549	22,858	-1.4%
30,676	35,093	-12.6%	Bikes on Buses	133,190	139,956	-4.8%
41,661	48,676	-14.4%	Average Weekday Passenger Trips			
27,427	33,909	-19.1%	Average Saturday Passenger Trips			
14,519	17,967	-19.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
714,935	743,020	-3.8%	Total Revenue Miles	2,905,032	2,960,994	-1.9%
49,958	51,903	-3.7%	Total Revenue Hours	203,252	206,827	-1.7%
79.5	81.0	-1.8%	On-Time Performance	78.4	81.2	-3.5%
23.7	16.6	42.5%	Complaints/100,000 Passenger Trips-PSTA Bus	25.0	21.3	17.4%
67.0	N/A	N/A	Complaints/100,000 Passenger Trips-DART (less E	150.6	N/A	N/A
4.03	3.64	10.7%	Accidents--Total-Per 100,000 Miles	4.44	3.83	16.0%
0.98	1.52	-35.7%	Accidents--Preventable-Per 100,000 Miles	1.11	1.00	11.1%
11,068	9,579	15.5%	Miles Per Roadcall	11,177	9,765	14.5%
10,671	16,512	-35.4%	Miles Per Service Interruption	9,781	11,302	-13.5%
1.42	1.58	-10.2%	Bus-Total Passenger Trips / Revenue Mile	1.48	1.58	-6.1%
20.31	22.58	-10.1%	Bus-Total Passenger Trips / Revenue Hour	21.21	22.65	-6.4%