



OPERATING STATISTICS
Board Report
FEBRUARY 2016

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
999,586	1,049,514	-4.8%	Total Bus Revenue Passenger Trips ⁽¹⁾	5,159,088	5,540,201	-6.9%
33,644	39,610	-15.1%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	184,942	233,393	-20.8%
5,609	6,506	-13.8%	Looper Trolley Passenger Trips ⁽³⁾	20,869	23,004	-9.3%
44,954	64,276	-30.1%	Jolley Trolley Passenger Trips ⁽⁴⁾	199,958	258,920	-22.8%
1,083,793	1,159,906	-6.6%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	5,564,857	6,055,518	-8.1%
21,489	21,505	-0.1%	DART Client Trips ⁽⁵⁾	111,268	113,118	-0.02
338	390	-13.3%	DART TD Trips ⁽⁶⁾	1,677	2,089	-19.7%
2,845	2,934	-3.0%	DART PCA Trips ⁽⁷⁾	15,328	15,533	-1.3%
24,672	24,829	-0.6%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	128,273	130,740	-1.9%
1,108,465	1,184,735	-6.4%	Total Passenger Trips ⁽¹⁻⁷⁾	5,693,130	6,186,258	-8.0%
5,045	4,919	2.6%	Wheelchairs	27,594	27,777	-0.7%
30,312	31,709	-4.4%	Bikes on Buses	163,502	171,665	-4.8%
43,613	50,224	-13.2%	Average Weekday Passenger Trips			
27,884	33,784	-17.5%	Average Saturday Passenger Trips			
15,763	20,251	-22.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
707,380	685,528	3.2%	Total Revenue Miles	3,612,413	3,646,522	-0.9%
49,302	47,898	2.9%	Total Revenue Hours	252,555	254,725	-0.9%
74.7	78.3	-4.6%	On-Time Performance	77.6	80.6	-3.7%
21.8	18.8	15.8%	Complaints/100,000 Passenger Trips-PSTA Bus	24.4	20.9	16.7%
154.0	N/A	N/A	Complaints/100,000 Passenger Trips-DART ^(less EL)	151.2	N/A	N/A
4.93	4.83	2.2%	Accidents--Total-Per 100,000 Miles	4.54	4.01	13.2%
0.86	1.02	-15.3%	Accidents--Preventable-Per 100,000 Miles	1.06	1.00	6.2%
12,282	12,699	-3.3%	Miles Per Roadcall	11,378	10,209	11.4%
8,038	15,234	-47.2%	Miles Per Service Interruption	9,383	11,878	-21.0%
1.46	1.59	-8.1%	Bus-Total Passenger Trips / Revenue Mile	1.48	1.58	-6.4%
20.96	22.74	-7.8%	Bus-Total Passenger Trips / Revenue Hour	21.16	22.67	-6.7%