



**OPERATING STATISTICS**  
**Board Report**  
**AUGUST 2016**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,014,456	1,069,098	-5.1%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	11,032,862	12,146,741	-9.2%
43,849	38,010	15.4%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	402,258	469,301	-14.3%
2,723	3,371	-19.2%	Looper Trolley Passenger Trips <sup>(3)</sup>	45,695	49,434	-7.6%
48,937	72,084	-32.1%	Jolley Trolley Passenger Trips <sup>(4)</sup>	574,207	754,840	-23.9%
<b>1,109,965</b>	<b>1,182,563</b>	<b>-6.1%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-4)</sup></b>	<b>12,055,022</b>	<b>13,420,316</b>	<b>-10.2%</b>
21,523	22,768	-5.5%	DART Client Trips <sup>(5)</sup>	242,232	253,344	-4.4%
320	334	-4.2%	DART TD Trips <sup>(6)</sup>	3,709	4,270	-13.1%
3,059	3,203	-4.5%	DART PCA Trips <sup>(7)</sup>	33,541	35,555	-5.7%
<b>24,902</b>	<b>26,305</b>	<b>-5.3%</b>	<b>Total DART Passenger Trips <sup>(5-7)</sup></b>	<b>279,482</b>	<b>293,169</b>	<b>-4.7%</b>
<b>1,134,867</b>	<b>1,208,868</b>	<b>-6.1%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>12,334,504</b>	<b>13,713,485</b>	<b>-10.1%</b>
5,440	5,376	1.2%	Wheelchairs	59,546	62,521	-4.8%
35,276	34,553	2.1%	Bikes on Buses	363,452	384,721	-5.5%
40,443	45,057	-10.2%	Average Weekday Passenger Trips			
26,494	29,252	-9.4%	Average Saturday Passenger Trips			
14,462	16,869	-14.3%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
763,984	740,180	3.2%	Total Revenue Miles	8,063,768	8,106,157	-0.5%
52,864	51,747	2.2%	Total Revenue Hours	561,477	566,567	-0.9%
80.1	82.0	-2.3%	On-Time Performance	78.6	80.8	-2.7%
35.0	19.7	77.5%	Complaints/100,000 Passenger Trips-PSTA Bus	27.0	20.3	33.2%
184.7	N/A	N/A	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	148.5	N/A	N/A
5.15	5.66	-9.0%	Accidents--Total-Per 100,000 Miles	4.58	4.34	5.6%
1.03	0.94	9.6%	Accidents--Preventable-Per 100,000 Miles	0.93	0.96	-2.9%
14,326	9,747	47.0%	Miles Per Roadcall	11,438	9,274	23.3%
11,576	6,609	75.1%	Miles Per Service Interruption	9,669	9,886	-2.2%
1.39	1.50	-7.7%	Bus-Total Passenger Trips / Revenue Mile	1.42	1.56	-9.1%
20.02	21.39	-6.4%	Bus-Total Passenger Trips / Revenue Hour	20.37	22.27	-8.6%