



**OPERATING STATISTICS**  
**Board Report**  
**APRIL 2016**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
984,875	1,128,348	-12.7%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	7,176,662	7,835,446	-8.4%
33,156	40,808	-18.8%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	252,050	316,317	-20.3%
4,779	5,174	-7.6%	Looper Trolley Passenger Trips <sup>(3)</sup>	31,227	34,601	-9.8%
55,143	78,993	-30.2%	Jolley Trolley Passenger Trips <sup>(4)</sup>	334,146	427,677	-21.9%
<b>1,077,953</b>	<b>1,253,323</b>	<b>-14.0%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-4)</sup></b>	<b>7,794,085</b>	<b>8,614,041</b>	<b>-9.5%</b>
22,443	23,510	-4.5%	DART Client Trips <sup>(5)</sup>	156,380	160,164	-2.4%
367	380	-3.4%	DART TD Trips <sup>(6)</sup>	2,377	2,828	-15.9%
2,929	3,382	-13.4%	DART PCA Trips <sup>(7)</sup>	21,306	22,282	-4.4%
<b>25,739</b>	<b>27,272</b>	<b>-5.6%</b>	<b>Total DART Passenger Trips <sup>(5-7)</sup></b>	<b>180,063</b>	<b>185,274</b>	<b>-2.8%</b>
<b>1,103,692</b>	<b>1,280,595</b>	<b>-13.8%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>7,974,148</b>	<b>8,799,315</b>	<b>-9.4%</b>
5,585	5,963	-6.3%	Wheelchairs	39,017	39,476	-1.2%
32,229	35,838	-10.1%	Bikes on Buses	228,366	242,926	-6.0%
42,182	50,528	-16.5%	Average Weekday Passenger Trips			
26,599	35,293	-24.6%	Average Saturday Passenger Trips			
15,223	18,922	-19.5%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
604	607	-0.5%	Employees-Budgeted-Full-Time			
732,846	742,183	-1.3%	Total Revenue Miles	5,115,388	5,142,487	-0.5%
51,108	51,944	-1.6%	Total Revenue Hours	357,420	359,366	-0.5%
78.5	79.2	-0.9%	On-Time Performance	77.6	79.7	-2.6%
23.9	16.6	43.8%	Complaints/100,000 Passenger Trips-PSTA Bus	23.9	20.8	14.9%
93.2	N/A	N/A	Complaints/100,000 Passenger Trips-DART <sup>(less EL)</sup>	157.7	N/A	N/A
4.65	5.04	-7.8%	Accidents--Total-Per 100,000 Miles	4.66	4.13	12.7%
0.95	0.70	36.2%	Accidents--Preventable-Per 100,000 Miles	0.97	0.98	-0.8%
10,621	8,202	29.5%	Miles Per Roadcall	11,518	9,974	15.5%
11,104	9,515	16.7%	Miles Per Service Interruption	9,725	11,504	-15.5%
1.39	1.58	-12.1%	Bus-Total Passenger Trips / Revenue Mile	1.45	1.59	-8.7%
19.92	22.51	-11.5%	Bus-Total Passenger Trips / Revenue Hour	20.78	22.68	-8.4%