



OPERATING STATISTICS
Board Report
SEPTEMBER 2015

CURRENT MONTH			RIDERSHIP STATISTICS Per FTA requirements, each boarding = 1 trip.	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,083,360	1,076,485	0.6%	Total Bus Revenue Passenger Trips ⁽¹⁾	13,230,101	13,095,963	1.0%
38,229	66,941	-42.9%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	507,530	519,742	-2.3%
2,995	3,288	-8.9%	Looper Trolley Passenger Trips ⁽³⁾	52,429	47,814	9.7%
33,672	32,855	2.5%	Jolley Trolley Passenger Trips ⁽⁴⁾	788,512	521,194	51.3%
1,158,256	1,179,569	-1.8%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	14,578,572	14,184,713	2.8%
23,407	23,958	-2.3%	DART Client Trips ⁽⁵⁾	276,751	274,327	0.9%
352	488	-27.9%	DART TD Trips ⁽⁶⁾	4,622	6,905	-33.1%
3,325	3,278	1.4%	DART PCA Trips ⁽⁷⁾	38,880	37,404	3.9%
27,084	27,724	-2.3%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	320,253	318,636	0.5%
1,185,340	1,207,293	-1.8%	Total Passenger Trips ⁽¹⁻⁷⁾	14,898,825	14,503,349	2.7%
6,002	5,465	9.8%	Wheelchairs	68,523	65,544	4.5%
34,797	35,067	-0.8%	Bikes on Buses	419,518	408,098	2.8%
45,808	47,960	-4.5%	Average Weekday Passenger Trips			
28,895	32,033	-9.8%	Average Saturday Passenger Trips			
15,197	17,270	-12.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607.5	592.0	2.6%	Employees-Budgeted			
723,020	723,542	-0.1%	Total Revenue Miles	8,829,177	8,757,831	0.8%
50,523	50,549	-0.1%	Total Revenue Hours	617,089	612,719	0.7%
79.6	81.2	-2.0%	On-Time Performance	80.7	83.4	-3.3%
19.9	24.4	-18.5%	Complaints Per 100,000 Passenger Trips	20.3	15.3	32.5%
5.06	2.89	75.0%	Accidents--Total-Per 100,000 Miles	4.40	3.72	18.3%
1.08	0.36	201.0%	Accidents--Preventable-Per 100,000 Miles	0.97	0.84	15.1%
12,585	8,935	40.8%	Miles Per Roadcall	9,479	8,955	5.8%
7,859	9,276	-15.3%	Miles Per Service Interruption	9,681	10,799	-10.4%
1.55	1.58	-1.8%	Bus-Total Passenger Trips / Revenue Mile	1.56	1.55	0.4%
22.20	22.62	-1.9%	Bus-Total Passenger Trips / Revenue Hour	22.26	22.22	0.2%