



**OPERATING STATISTICS**  
**Board Report**  
**MAY 2015**

CURRENT MONTH			RIDERSHIP STATISTICS Per FTA requirements, each boarding = 1 trip.	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,096,335	1,112,081	-1.4%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	8,931,781	8,713,466	2.5%
38,738	39,603	-2.2%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	355,055	326,143	8.9%
4,201	3,941	6.6%	Looper Trolley Passenger Trips <sup>(3)</sup>	38,802	32,478	19.5%
50,748	37,617	34.9%	Jolley Trolley Passenger Trips <sup>(4)</sup>	478,425	310,068	54.3%
<b>1,190,022</b>	<b>1,193,242</b>	<b>-0.3%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-4)</sup></b>	<b>9,804,063</b>	<b>9,382,155</b>	<b>4.5%</b>
23,438	23,684	-1.0%	DART Client Trips <sup>(5)</sup>	183,602	183,894	-0.2%
364	601	-39.4%	DART TD Trips <sup>(6)</sup>	3,192	4,787	-33.3%
3,263	3,152	3.5%	DART PCA Trips <sup>(7)</sup>	25,545	24,595	3.9%
<b>27,065</b>	<b>27,437</b>	<b>-1.4%</b>	<b>Total DART Passenger Trips <sup>(5-7)</sup></b>	<b>212,339</b>	<b>213,276</b>	<b>-0.4%</b>
<b>1,217,087</b>	<b>1,220,679</b>	<b>-0.3%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>10,016,402</b>	<b>9,595,431</b>	<b>4.4%</b>
6,058	5,618	7.8%	Wheelchairs	45,534	43,575	4.5%
35,938	35,779	0.4%	Bikes on Buses	278,864	264,728	5.3%
46,644	45,811	1.8%	Average Weekday Passenger Trips			
30,630	29,373	4.3%	Average Saturday Passenger Trips			
16,659	16,482	1.1%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
608	592.0	2.6%	Employees-Budgeted			
724,113	736,993	-1.7%	Total Revenue Miles	5,866,600	5,821,625	0.8%
50,551	51,373	-1.6%	Total Revenue Hours	409,917	407,543	0.6%
81.3	82.6	-1.6%	On-Time Performance	79.9	83.4	-4.1%
18.0	24.8	-27.5%	Complaints Per 100,000 Passenger Trips*	20.4	10.7	90.8%
3.85	4.14	-7.0%	Accidents--Total-Per 100,000 Miles	4.10	3.97	3.2%
0.84	0.83	1.5%	Accidents--Preventable-Per 100,000 Miles	0.97	0.85	13.5%
6,440	7,608	-15.4%	Miles Per Roadcall	9,342	9,307	0.4%
10,494	11,698	-10.3%	Miles Per Service Interruption	11,369	10,377	9.6%
1.57	1.56	0.5%	Bus-Total Passenger Trips / Revenue Mile	1.58	1.55	2.1%
22.45	22.42	0.1%	Bus-Total Passenger Trips / Revenue Hour	22.65	22.18	2.1%