OPERATING STATISTICS
Board Report
MARCH 2015

CURRENT MONTH			RIDERSHIP STATISTICS Per FTA requirements, each boarding = 1 trip.	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,166,897	1,088,004	7.3%	Total Bus Revenue Passenger Trips (1)	6,707,098	6,498,107	3.2%
42,116	37,046	13.7%	Other Bus Passenger Trips (includes East Lake) (2)	275,509	248,039	11.1%
6,423	5,731	12.1%	Looper Trolley Passenger Trips (3)	29,427	23,553	24.9%
89,764	66,698	34.6%	Jolley Trolley Passenger Trips (4)	348,684	213,383	63.4%
1,305,200	**1,197,479**	**9.0%**	**Total Fixed Route Passenger Trips** (1-4)	**7,360,718**	**6,983,082**	**5.4%**
23,536	22,623	4.0%	DART Client Trips (5)	136,654	136,426	0.17%
359	624	-42.5%	DART TD Trips (6)	2,448	3,556	-31.2%
3,367	2,982	12.9%	DART PCA Trips (7)	18,900	18,307	3.2%
27,262	**26,229**	**3.9%**	**Total DART Passenger Trips** (5-7)	**158,002**	**158,289**	**-0.2%**
1,332,462	**1,223,708**	**8.9%**	**Total Passenger Trips** (1-7)	**7,518,720**	**7,141,371**	**5.3%**
5,736	5,389	6.4%	Wheelchairs	33,513	31,829	5.3%
35,423	31,289	13.2%	Bikes on Buses	207,088	194,299	6.6%
51,680	45,469	13.7%	Average Weekday Passenger Trips			
36,346	29,713	22.3%	Average Saturday Passenger Trips			
21,261	17,353	22.5%	Average Sunday Passenger Trips			
			OPERATING STATISTICS			
608	592.0	2.6%	Employees-Budgeted			
753,782	739,031	2.0%	Total Revenue Miles	4,400,304	4,346,371	1.2%
52,697	51,695	1.9%	Total Revenue Hours	307,422	304,580	0.9%
76.0	85.2	-10.8%	On-Time Performance	79.8	83.8	-4.7%
24.3	23.0	5.7%	Complaints Per 100,000 Passenger Trips*	21.5	6.2	246.0%
3.81	3.19	19.4%	Accidents--Total-Per 100,000 Miles	3.98	3.87	2.8%
1.15	0.83	39.1%	Accidents--Preventable-Per 100,000 Miles	1.03	0.86	19.7%
11,103	13,225	-16.0%	Miles Per Roadcall	10,352	9,788	5.8%
12,158	9,987	21.7%	Miles Per Service Interruption	11,925	9,901	20.4%
1.60	1.52	5.5%	Bus-Total Passenger Trips / Revenue Mile	1.59	1.55	2.4%
22.94	21.76	5.4%	Bus-Total Passenger Trips / Revenue Hour	22.71	22.15	2.5%

*Note: Starting March 2014, complaint number will be total complaints reported (vs. valid).