

OPERATING STATISTICS Board Report JUNE 2015

CURRENT MONTH				FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE	RIDERSHIP STATISTICS Per FTA requirements, each boarding = 1 trip.	THIS YEAR	PRIOR YEAR	% CHANGE
1,072,403	1,062,613	0.9%	0 1	10,004,184	9,776,079	2.3%
38,730	41,086		Other Bus Passenger Trips (includes East Lake) (2)	393,785	367,229	7.2%
3,591	4,104		Looper Trolley Passenger Trips (3)	42,393	36,582	15.9%
85,751	53,901		Jolley Trolley Passenger Trips (4)	564,176	363,969	55.0%
1,200,475	1,161,704	3.3%	Total Fixed Route Passenger Trips (1-4)	11,004,538	10,543,859	4.4%
23,356	22,226		DART Client Trips (5)	206,958	206,120	0.4%
386	551	-29.9%	DART TD Trips (6)	3,578	5,338	-33.0%
3,395	3,140	8.1%	DART PCA Trips (7)	28,940	27,735	4.3%
27,137	25,917		Total DART Passenger Trips (5-7)	239,476	239,193	0.1%
1,227,612	1,187,621		Total Passenger Trips (1-7)	11,244,014	10,783,052	4.3%
5,972	5,119	16.7%	Wheelchairs	51,506	48,694	5.8%
35,380	35,266	0.3%	Bikes on Buses	314,244	299,994	4.8%
45,721	45,636	0.2%	Average Weekday Passenger Trips			
30,532	30,458	0.2%	Average Saturday Passenger Trips			
17,390	16,496	5.4%	Average Sunday Passenger Trips			
	OPERATING STATISTICS					
608	592.0		Employees-Budgeted			
739,923	720,426		Total Revenue Miles	6,606,523	6,542,051	1.0%
51,762	50,340	2.8%	Total Revenue Hours	461,679	457,883	0.8%
82.5	84.9	-2.9%	On-Time Performance	80.2	83.8	-4.3%
20.7	22.0	-5.9%	Complaints Per 100,000 Passenger Trips*	20.4	11.9	71.8%
5.54	3.15		AccidentsTotal-Per 100,000 Miles	4.26	3.88	9.8%
1.30	0.97	33.7%	AccidentsPreventable-Per 100,000 Miles	1.00	0.87	15.2%
7,780	8,592		Miles Per Roadcall	9,137	9,223	-0.9%
7,708	11,620		Miles Per Service Interruption	10,795	10,501	2.8%
1.50	1.53		Bus-Total Passenger Trips / Revenue Mile	1.57	1.55	1.5%
21.47	21.92	-2.1%	Bus-Total Passenger Trips / Revenue Hour	22.52	22.15	1.7%