



OPERATING STATISTICS
Board Report
FEBRUARY 2015

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,049,514	1,053,821	-0.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	5,540,201	5,410,103	2.4%
39,610	39,248	0.9%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	233,393	210,993	10.6%
6,506	5,048	28.9%	Looper Trolley Passenger Trips ⁽³⁾	23,004	17,822	29.1%
64,276	41,537	54.7%	Jolley Trolley Passenger Trips ⁽⁴⁾	258,920	144,478	79.2%
1,159,906	1,139,654	1.8%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	6,055,518	5,783,396	4.7%
21,505	21,563	-0.3%	DART Client Trips ⁽⁵⁾	113,118	113,803	-0.60%
390	605	-35.5%	DART TD Trips ⁽⁶⁾	2,089	2,932	-28.8%
2,934	2,836	3.5%	DART PCA Trips ⁽⁷⁾	15,533	15,325	1.4%
24,829	25,004	-0.7%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	130,740	132,060	-1.0%
1,184,735	1,164,658	1.7%	Total Passenger Trips ⁽¹⁻⁷⁾	6,186,258	5,915,456	4.6%
4,919	5,227	-5.9%	Wheelchairs	27,777	26,440	5.1%
31,709	30,031	5.6%	Bikes on Buses	171,665	163,010	5.3%
50,224	47,327	6.1%	Average Weekday Passenger Trips			
33,784	30,742	9.9%	Average Saturday Passenger Trips			
20,251	16,851	20.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
608	592.0	2.6%	Employees-Budgeted			
685,528	678,569	1.0%	Total Revenue Miles	3,646,522	3,607,340	1.1%
47,898	47,404	1.0%	Total Revenue Hours	254,725	252,885	0.7%
78.3	82.6	-5.2%	On-Time Performance	80.6	83.5	-3.4%
18.8	3.4	453.6%	Complaints Per 100,000 Passenger Trips*	20.9	2.8	644.8%
4.83	5.01	-3.7%	Accidents--Total-Per 100,000 Miles	4.01	4.01	0.1%
1.02	0.51	99.2%	Accidents--Preventable-Per 100,000 Miles	1.00	87.00	-98.8%
12,699	10,657	19.2%	Miles Per Roadcall	10,209	9,294	9.8%
15,234	8,929	70.6%	Miles Per Service Interruption	11,878	9,883	20.2%
1.59	1.61	-1.3%	Bus-Total Passenger Trips / Revenue Mile	1.58	1.56	1.5%
22.74	23.06	-1.4%	Bus-Total Passenger Trips / Revenue Hour	22.67	22.23	2.0%

*Note: Starting March 2014, complaint number will be total complaints reported (vs. valid).