



OPERATING STATISTICS
Board Report
DECEMBER 2014

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,110,921	1,060,467	4.8%	Total Bus Revenue Passenger Trips ⁽¹⁾	3,361,830	3,297,883	1.9%
44,243	41,976	5.4%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	150,694	132,134	14.0%
3,800	3,329	14.1%	Looper Trolley Passenger Trips ⁽³⁾	10,920	9,052	20.6%
52,488	33,430	57.0%	Jolley Trolley Passenger Trips ⁽⁴⁾	139,521	73,286	90.4%
1,211,452	1,139,202	6.3%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	3,662,965	3,512,355	4.3%
23,050	22,293	3.4%	DART Client Trips ⁽⁵⁾	69,011	68,993	0.03%
396	559	-29.2%	DART TD Trips ⁽⁶⁾	1,310	1,731	-24.3%
3,162	3,108	1.7%	DART PCA Trips ⁽⁷⁾	9,606	9,414	2.0%
26,608	25,960	2.5%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	79,927	80,138	-0.3%
1,238,060	1,165,162	6.3%	Total Passenger Trips ⁽¹⁻⁷⁾	3,742,892	3,592,493	4.2%
5,998	5,480	9.5%	Wheelchairs	17,598	16,612	5.9%
34,297	32,577	5.3%	Bikes on Buses	104,863	102,038	2.8%
47,602	44,293	7.5%	Average Weekday Passenger Trips			
32,947	29,980	9.9%	Average Saturday Passenger Trips			
16,320	14,210	14.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
608	592.0	2.6%	Employees-Budgeted			
751,760	722,241	4.1%	Total Revenue Miles	2,217,974	2,184,228	1.5%
52,516	50,659	3.7%	Total Revenue Hours	154,924	153,374	1.0%
81.0	83.6	-3.2%	On-Time Performance	81.3	83.3	-2.4%
19.0	3.3	474.5%	Complaints Per 100,000 Passenger Trips*	22.9	2.7	748.8%
3.94	3.26	20.9%	Accidents--Total-Per 100,000 Miles	3.89	3.55	9.5%
0.58	0.85	-31.8%	Accidents--Preventable-Per 100,000 Miles	0.82	0.84	-1.8%
10,652	11,182	-4.7%	Miles Per Roadcall	9,829	8,696	13.0%
11,566	9,894	16.9%	Miles Per Service Interruption	10,221	9,708	5.3%
1.54	1.53	0.4%	Bus-Total Passenger Trips / Revenue Mile	1.58	1.57	0.9%
22.00	21.76	1.1%	Bus-Total Passenger Trips / Revenue Hour	22.67	22.36	1.4%

*Note: Starting March 2014, complaint number will be total complaints reported (vs. valid).

DEC 2014

	2014	2014	2013	2013
REVENUES	Month	Fiscal Year	Month	YTD
Total Passenger Revenue				
-DART ticket sales				
+Special Transit Contract-Govt (CSP)				
+Special Transit Cont-MPO (TD & Medi)				
+TD Program Revenue				
+Medi Program Revenue				
-Discounts				
-Discount-5%				
-Discount-10%				
-Consignment Commissions				
+TD Pass Co-Pays				
Fixed Route Passenger Revenue-ALL	0.00	0.00	0.00	0.00
FR Passenger Revenue Less Special T. Fares	0.00	0.00	0.00	0.00
EXPENSES				
Total Authority Expenses				
-Purchased Transportation expenses				
-Depreciation				
Fixed Route Expenses	0.00	0.00	0.00	0.00

1,238,060.00

1,260,930.00

22,870.00