



OPERATING STATISTICS
Board Report
AUGUST 2015

CURRENT MONTH			RIDERSHIP STATISTICS Per FTA requirements, each boarding = 1 trip.	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,069,098	1,135,081	-5.8%	Total Bus Revenue Passenger Trips ⁽¹⁾	12,146,741	12,019,478	1.1%
38,010	44,310	-14.2%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	469,301	452,801	3.6%
3,371	3,666	-8.0%	Looper Trolley Passenger Trips ⁽³⁾	49,434	44,526	11.0%
72,084	52,804	36.5%	Jolley Trolley Passenger Trips ⁽⁴⁾	754,840	488,339	54.6%
1,182,563	1,235,861	-4.3%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	13,420,316	13,005,144	3.2%
22,768	21,400	6.4%	DART Client Trips ⁽⁵⁾	253,344	250,369	1.2%
334	545	-38.7%	DART TD Trips ⁽⁶⁾	4,270	6,417	-33.5%
3,203	3,124	2.5%	DART PCA Trips ⁽⁷⁾	35,555	34,126	4.2%
26,305	25,069	4.9%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	293,169	290,912	0.8%
1,208,868	1,260,930	-4.1%	Total Passenger Trips ⁽¹⁻⁷⁾	13,713,485	13,296,056	3.1%
5,376	5,973	-10.0%	Wheelchairs	62,521	60,079	4.1%
34,553	36,922	-6.4%	Bikes on Buses	384,721	373,031	3.1%
45,057	49,920	-9.7%	Average Weekday Passenger Trips			
29,252	34,050	-14.1%	Average Saturday Passenger Trips			
16,869	19,242	-12.3%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
607.5	592.0	2.6%	Employees-Budgeted			
740,180	741,866	-0.2%	Total Revenue Miles	8,106,157	8,034,289	0.9%
51,747	51,833	-0.2%	Total Revenue Hours	566,567	562,169	0.8%
82.0	82.4	-0.4%	On-Time Performance	80.8	83.6	-3.4%
19.7	26.2	-24.8%	Complaints Per 100,000 Passenger Trips	20.3	14.5	40.1%
5.66	4.12	37.4%	Accidents--Total-Per 100,000 Miles	4.34	3.79	14.6%
0.94	1.06	-11.0%	Accidents--Preventable-Per 100,000 Miles	0.96	0.88	8.7%
9,747	9,887	-1.4%	Miles Per Roadcall	9,274	8,956	3.6%
6,609	14,546	-54.6%	Miles Per Service Interruption	9,886	10,961	-9.8%
1.50	1.59	-5.9%	Bus-Total Passenger Trips / Revenue Mile	1.56	1.55	0.4%
21.39	22.75	-6.0%	Bus-Total Passenger Trips / Revenue Hour	22.27	22.18	0.4%