



OPERATING STATISTICS
Board Report
APRIL 2015

CURRENT MONTH			RIDERSHIP STATISTICS Per FTA requirements, each boarding = 1 trip.	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,128,348	1,103,278	2.3%	Total Bus Revenue Passenger Trips ⁽¹⁾	7,835,446	7,601,385	3.1%
40,808	38,501	6.0%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	316,317	286,540	10.4%
5,174	4,984	3.8%	Looper Trolley Passenger Trips ⁽³⁾	34,601	28,537	21.2%
78,993	59,068	33.7%	Jolley Trolley Passenger Trips ⁽⁴⁾	427,677	272,451	57.0%
1,253,323	1,205,831	3.9%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	8,614,041	8,188,913	5.2%
23,510	23,784	-1.2%	DART Client Trips ⁽⁵⁾	160,164	160,210	-0.03%
380	630	-39.7%	DART TD Trips ⁽⁶⁾	2,828	4,186	-32.4%
3,382	3,136	7.8%	DART PCA Trips ⁽⁷⁾	22,282	21,443	3.9%
27,272	27,550	-1.0%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	185,274	185,839	-0.3%
1,280,595	1,233,381	3.8%	Total Passenger Trips ⁽¹⁻⁷⁾	8,799,315	8,374,752	5.1%
5,963	6,128	-2.7%	Wheelchairs	39,476	37,957	4.0%
35,838	34,650	3.4%	Bikes on Buses	242,926	228,949	6.1%
50,528	46,219	9.3%	Average Weekday Passenger Trips			
35,293	31,185	13.2%	Average Saturday Passenger Trips			
18,922	16,091	17.6%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
608	592.0	2.6%	Employees-Budgeted			
742,183	738,260	0.5%	Total Revenue Miles	5,142,487	5,084,631	1.1%
51,944	51,590	0.7%	Total Revenue Hours	359,366	356,170	0.9%
79.2	81.6	-3.0%	On-Time Performance	79.7	83.2	-4.2%
16.6	23.1	-28.2%	Complaints Per 100,000 Passenger Trips*	20.8	8.6	141.4%
5.04	4.37	15.4%	Accidents--Total-Per 100,000 Miles	4.13	3.95	4.6%
0.70	0.83	-15.3%	Accidents--Preventable-Per 100,000 Miles	0.98	0.86	14.2%
8,202	8,725	-6.0%	Miles Per Roadcall	9,974	9,618	3.7%
9,515	12,513	-24.0%	Miles Per Service Interruption	11,504	10,210	12.7%
1.58	1.55	1.6%	Bus-Total Passenger Trips / Revenue Mile	1.59	1.55	2.3%
22.51	22.13	1.7%	Bus-Total Passenger Trips / Revenue Hour	22.68	22.15	2.4%