



OPERATING STATISTICS
Board Report
OCTOBER 2013

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,181,221	1,176,058	0.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	1,181,221	1,176,058	0.4%
48,384	49,627	-2.5%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	48,384	49,627	-2.5%
2,682	4,792	-44.0%	Looper Trolley Passenger Trips ⁽³⁾	2,682	4,792	-44.0%
18,224	33,330	-45.3%	Jolley Trolley Passenger Trips ⁽⁴⁾	18,224	33,330	-45.3%
1,250,511	1,263,807	-1.1%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	1,250,511	1,263,807	-1.1%
24,487	24,077	1.7%	DART Client Trips ⁽⁶⁾	24,487	24,077	1.7%
620	904	-31.4%	DART TD Trips ⁽⁷⁾	620	904	-31.4%
3,292	3,049	8.0%	DART PCA Trips ⁽⁸⁾	3,292	3,049	8.0%
28,399	28,030	1.3%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	28,399	28,030	1.3%
1,278,910	1,291,837	-1.0%	Total Passenger Trips ⁽¹⁻⁸⁾	1,278,910	1,291,837	-1.0%
6,060	6,607	-8.3%	Wheelchairs	6,060	6,607	-8.3%
36,542	34,795	5.0%	Bikes on Buses	36,542	34,795	5.0%
46,477	46,921	-0.9%	Average Weekday Passenger Trips			
30,012	29,664	1.2%	Average Saturday Passenger Trips			
15,210	16,264	-6.5%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
592.0	583.5	1.5%	Employees-Budgeted			
757,259	737,504	2.7%	Total Revenue Miles	757,259	737,504	2.7%
53,300	51,621	3.3%	Total Revenue Hours	53,300	51,621	3.3%
81.3	89.8	-9.5%	On-Time Performance	81.3	89.8	-9.5%
2.4	3.1	-21.3%	Complaints Per 100,000 Passenger Trips	2.4	3.1	-21.3%
3.79	3.55	6.9%	Accidents--Total-Per 100,000 Miles	3.79	3.55	6.9%
0.92	0.47	95.7%	Accidents--Preventable-Per 100,000 Miles	0.92	0.47	95.7%
7,187	5,152	39.5%	Miles Per Roadcall	7,187	5,152	39.5%
10,666	13,201	-19.2%	Miles Per Service Interruption	10,666	13,201	-19.2%
1.62	1.66	-2.2%	Bus-Total Passenger Trips / Revenue Mile	1.62	1.66	-2.2%
23.07	23.74	-2.8%	Bus-Total Passenger Trips / Revenue Hour	23.07	23.74	-2.8%