



OPERATING STATISTICS
Board Report
NOVEMBER 2013

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,056,195	1,061,672	-0.5%	Total Bus Revenue Passenger Trips ⁽¹⁾	2,237,416	2,237,730	0.0%
41,774	44,747	-6.6%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	90,158	94,374	-4.5%
3,041	4,783	-36.4%	Looper Trolley Passenger Trips ⁽³⁾	5,723	9,575	-40.2%
21,632	34,983	-38.2%	Jolley Trolley Passenger Trips ⁽⁴⁾	39,856	68,313	-41.7%
1,122,642	1,146,185	-2.1%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	2,373,153	2,409,992	-1.5%
22,213	22,334	-0.5%	DART Client Trips ⁽⁶⁾	46,700	46,411	0.6%
552	882	-37.4%	DART TD Trips ⁽⁷⁾	1,172	1,786	-34.4%
3,014	2,905	3.8%	DART PCA Trips ⁽⁸⁾	6,306	5,954	5.9%
25,779	26,121	-1.3%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	54,178	54,151	0.0%
1,148,421	1,172,306	-2.0%	Total Passenger Trips ⁽¹⁻⁸⁾	2,427,331	2,464,143	-1.5%
5,072	5,971	-15.1%	Wheelchairs	11,132	12,578	-11.5%
32,919	32,310	1.9%	Bikes on Buses	69,461	67,105	3.5%
45,209	45,604	-0.9%	Average Weekday Passenger Trips			
28,119	29,566	-4.9%	Average Saturday Passenger Trips			
14,406	13,773	4.6%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
592	583.5	1.5%	Employees-Budgeted			
704,729	692,182	1.8%	Total Revenue Miles	1,461,988	1,429,687	2.3%
49,415	48,439	2.0%	Total Revenue Hours	102,715	100,059	2.7%
86.2	81.4	5.9%	On-Time Performance*	83.8	85.6	-2.2%
2.4	2.1	12.8%	Complaints Per 100,000 Passenger Trips	2.4	2.6	-7.5%
3.59	3.53	1.8%	Accidents--Total-Per 100,000 Miles	3.70	3.54	4.4%
0.87	0.25	246.8%	Accidents--Preventable-Per 100,000 Miles	0.89	0.37	141.8%
8,680	5,501	57.8%	Miles Per Roadcall	7,836	5,315	47.4%
8,700	9,749	-10.8%	Miles Per Service Interruption	9,618	10,590	-9.2%
1.56	1.60	-2.6%	Bus-Total Passenger Trips / Revenue Mile	1.59	1.63	-2.3%
22.22	22.84	-2.7%	Bus-Total Passenger Trips / Revenue Hour	22.66	23.31	-2.8%

*Note: On-Time Performance (OTP) for November is from APC system due to Real-Time software issue. OTP to be revised when Real-Time figure available.