



OPERATING STATISTICS
Board Report
JUNE 2014

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,062,613	1,005,289	5.7%	Total Bus Revenue Passenger Trips ⁽¹⁾	9,776,079	9,729,976	0.5%
41,086	36,760	11.8%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	367,229	401,923	-8.6%
4,104	2,809	46.1%	Looper Trolley Passenger Trips ⁽³⁾	36,582	55,329	-33.9%
53,901	67,737	-20.4%	Jolley Trolley Passenger Trips ⁽⁴⁾	363,969	428,189	-15.0%
1,161,704	1,112,595	4.4%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	10,543,859	10,615,417	-0.7%
22,226	21,667	2.6%	DART Client Trips ⁽⁵⁾	206,120	202,401	1.8%
551	785	-29.8%	DART TD Trips ⁽⁶⁾	5,338	7,781	-31.4%
3,140	3,003	4.6%	DART PCA Trips ⁽⁷⁾	27,735	26,177	6.0%
25,917	25,455	1.8%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	239,193	236,359	1.2%
1,187,621	1,138,050	4.4%	Total Passenger Trips ⁽¹⁻⁷⁾	10,783,052	10,851,776	-0.6%
5,119	4,939	3.6%	Wheelchairs	48,694	50,557	-3.7%
35,266	32,314	9.1%	Bikes on Buses	299,994	293,452	2.2%
45,636	44,465	2.6%	Average Weekday Passenger Trips			
30,458	29,117	4.6%	Average Saturday Passenger Trips			
16,496	15,281	8.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
592	583.5	1.5%	Employees-Budgeted			
720,426	701,432	2.7%	Total Revenue Miles	6,542,051	6,469,559	1.1%
50,340	49,286	2.1%	Total Revenue Hours	457,883	453,159	1.0%
84.9	85.8	-1.0%	On-Time Performance	83.8	82.3	1.8%
22.0	3.6	511.6%	Complaints Per 100,000 Passenger Trips*	11.9	3.1	285.1%
3.15	3.12	1.0%	Accidents--Total-Per 100,000 Miles	3.88	3.65	6.3%
0.97	0.25	288.0%	Accidents--Preventable-Per 100,000 Miles	0.87	0.46	88.5%
8,592	8,268	3.9%	Miles Per Roadcall	9,223	6,449	43.0%
11,620	10,960	6.0%	Miles Per Service Interruption	10,501	10,892	-3.6%
1.53	1.49	2.8%	Bus-Total Passenger Trips / Revenue Mile	1.55	1.57	-1.2%
21.92	21.14	3.7%	Bus-Total Passenger Trips / Revenue Hour	22.15	22.36	-0.9%

*Note: Starting March 2014, complaint number will be total complaints reported (vs. valid).