



OPERATING STATISTICS
Board Report
JULY 2014

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,108,318	1,054,344	5.1%	Total Bus Revenue Passenger Trips ⁽¹⁾	10,884,397	10,783,420	0.9%
41,262	39,877	3.5%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	408,491	441,800	-7.5%
4,278	3,455	23.8%	Looper Trolley Passenger Trips ⁽³⁾	40,860	58,784	-30.5%
71,566	84,001	-14.8%	Jolley Trolley Passenger Trips ⁽⁴⁾	435,535	512,190	-15.0%
1,225,424	1,181,677	3.7%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	11,769,283	11,796,194	-0.2%
22,849	22,460	1.7%	DART Client Trips ⁽⁵⁾	228,969	224,861	1.8%
534	688	-22.4%	DART TD Trips ⁽⁶⁾	5,872	8,469	-30.7%
3,267	3,112	5.0%	DART PCA Trips ⁽⁷⁾	31,002	29,289	5.8%
26,650	26,260	1.5%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	265,843	262,619	1.2%
1,252,074	1,207,937	3.7%	Total Passenger Trips ⁽¹⁻⁷⁾	12,035,126	12,058,813	-0.2%
5,412	5,175	4.6%	Wheelchairs	54,106	55,732	-2.9%
36,115	34,187	5.6%	Bikes on Buses	336,109	327,639	2.6%
48,653	44,788	8.6%	Average Weekday Passenger Trips			
32,524	29,594	9.9%	Average Saturday Passenger Trips			
18,747	15,924	17.7%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
592	583.5	1.5%	Employees-Budgeted			
750,372	737,600	1.7%	Total Revenue Miles	7,292,423	7,207,159	1.2%
52,453	51,872	1.1%	Total Revenue Hours	510,336	505,031	1.1%
85.1	81.4	4.5%	On-Time Performance	83.7	82.2	1.8%
24.9	3.0	729.3%	Complaints Per 100,000 Passenger Trips*	13.3	3.1	327.6%
2.68	3.44	-22.2%	Accidents--Total-Per 100,000 Miles	3.76	3.63	3.5%
0.81	1.19	-31.5%	Accidents--Preventable-Per 100,000 Miles	0.86	0.53	62.6%
6,660	5,942	12.1%	Miles Per Roadcall	8,872	6,393	38.8%
12,718	10,690	19.0%	Miles Per Service Interruption	10,693	10,871	-1.6%
1.53	1.48	3.5%	Bus-Total Passenger Trips / Revenue Mile	1.55	1.56	-0.7%
21.91	21.09	3.9%	Bus-Total Passenger Trips / Revenue Hour	22.13	22.23	-0.5%

*Note: Starting March 2014, complaint number will be total complaints reported (vs. valid).