



**OPERATING STATISTICS**  
**Board Report**  
**JANUARY 2014**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,058,399	1,107,431	-4.4%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	4,356,282	4,359,139	-0.1%
39,611	47,577	-16.7%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	171,745	186,236	-7.8%
3,722	6,458	-42.4%	Looper Trolley Passenger Trips <sup>(3)</sup>	12,774	21,433	-40.4%
29,655	36,127	-17.9%	Jolley Trolley Passenger Trips <sup>(4)</sup>	102,941	144,992	-29.0%
<b>1,131,387</b>	<b>1,197,593</b>	<b>-5.5%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-5)</sup></b>	<b>4,643,742</b>	<b>4,711,800</b>	<b>-1.4%</b>
23,247	22,364	3.9%	DART Client Trips <sup>(6)</sup>	92,240	89,973	2.5%
596	900	-33.8%	DART TD Trips <sup>(7)</sup>	2,327	3,564	-34.7%
3,075	2,711	13.4%	DART PCA Trips <sup>(8)</sup>	12,489	11,416	9.4%
<b>26,918</b>	<b>25,975</b>	<b>3.6%</b>	<b>Total DART Passenger Trips <sup>(6-8)</sup></b>	<b>107,056</b>	<b>104,953</b>	<b>2.0%</b>
<b>1,158,305</b>	<b>1,223,568</b>	<b>-5.3%</b>	<b>Total Passenger Trips <sup>(1-8)</sup></b>	<b>4,750,798</b>	<b>4,816,753</b>	<b>-1.37%</b>
4,601	5,954	-22.7%	Wheelchairs	21,213	23,911	-11.3%
30,941	32,120	-3.7%	Bikes on Buses	132,979	129,649	2.6%
42,938	45,569	-5.8%	Average Weekday Passenger Trips			
28,546	29,295	-2.6%	Average Saturday Passenger Trips			
14,566	14,426	1.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
592	583.5	1.5%	Employees-Budgeted			
744,543	739,812	0.6%	Total Revenue Miles	2,928,771	2,877,009	1.8%
52,108	52,012	0.2%	Total Revenue Hours	205,481	201,683	1.9%
85.2	82.1	3.8%	On-Time Performance*	83.8	83.5	0.3%
2.7	2.1	30.1%	Complaints Per 100,000 Passenger Trips	2.7	2.7	-0.2%
4.45	3.89	14.5%	Accidents--Total-Per 100,000 Miles	3.78	3.64	3.9%
1.29	0.47	174.2%	Accidents--Preventable-Per 100,000 Miles	0.95	0.46	107.2%
10,161	6,583	54.3%	Miles Per Roadcall	9,026	5,625	60.5%
11,633	11,560	0.6%	Miles Per Service Interruption	10,134	11,108	-8.8%
1.47	1.56	-5.5%	Bus-Total Passenger Trips / Revenue Mile	1.55	1.58	-2.2%
21.07	22.21	-5.1%	Bus-Total Passenger Trips / Revenue Hour	22.03	22.54	-2.2%

\*Note: On-Time Performance (OTP) for November is from APC system; OTP to be revised when Real-Time figure available.