



OPERATING STATISTICS
Board Report
FEBRUARY 2014

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,053,821	1,058,816	-0.5%	Total Bus Revenue Passenger Trips ⁽¹⁾	5,410,103	5,417,955	-0.1%
39,248	45,467	-13.7%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	210,993	231,703	-8.9%
5,048	7,661	-34.1%	Looper Trolley Passenger Trips ⁽³⁾	17,822	29,094	-38.7%
41,537	43,825	-5.2%	Jolley Trolley Passenger Trips ⁽⁴⁾	144,478	188,817	-23.5%
1,139,654	1,155,769	-1.4%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	5,783,396	5,867,569	-1.4%
21,563	21,151	1.9%	DART Client Trips ⁽⁵⁾	113,803	111,124	2.4%
605	784	-22.8%	DART TD Trips ⁽⁶⁾	2,932	4,348	-32.6%
2,836	2,734	3.7%	DART PCA Trips ⁽⁷⁾	15,325	14,150	8.3%
25,004	24,669	1.4%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	132,060	129,622	1.9%
1,164,658	1,180,438	-1.3%	Total Passenger Trips ⁽¹⁻⁷⁾	5,915,456	5,997,191	-1.36%
5,227	5,037	3.8%	Wheelchairs	26,440	28,948	-8.7%
30,031	30,746	-2.3%	Bikes on Buses	163,010	160,395	1.6%
47,327	49,707	-4.8%	Average Weekday Passenger Trips			
30,742	32,319	-4.9%	Average Saturday Passenger Trips			
16,851	17,297	-2.6%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
592	583.5	1.5%	Employees-Budgeted			
678,569	676,154	0.4%	Total Revenue Miles	3,607,340	3,553,162	1.5%
47,404	47,353	0.1%	Total Revenue Hours	252,885	249,036	1.5%
82.6	78.2	5.6%	On-Time Performance	83.5	82.5	1.2%
3.4	3.1	9.2%	Complaints Per 100,000 Passenger Trips	2.8	2.8	1.0%
5.01	2.58	94.3%	Accidents--Total-Per 100,000 Miles	4.01	3.44	16.7%
0.51	0.64	-19.7%	Accidents--Preventable-Per 100,000 Miles	0.87	0.49	77.6%
10,657	7,392	44.2%	Miles Per Roadcall	9,294	5,894	57.7%
8,929	11,862	-24.7%	Miles Per Service Interruption	9,883	11,244	-12.1%
1.61	1.63	-1.2%	Bus-Total Passenger Trips / Revenue Mile	1.56	1.59	-2.0%
23.06	23.32	-1.1%	Bus-Total Passenger Trips / Revenue Hour	22.23	22.69	-2.0%