



**OPERATING STATISTICS**  
**Board Report**  
**DECEMBER 2013**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,060,467	1,013,978	4.6%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	3,297,883	3,251,708	1.4%
41,976	44,285	-5.2%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	132,134	138,659	-4.7%
3,329	5,400	-38.4%	Looper Trolley Passenger Trips <sup>(3)</sup>	9,052	14,975	-39.6%
33,430	40,552	-17.6%	Jolley Trolley Passenger Trips <sup>(4)</sup>	73,286	108,865	-32.7%
<b>1,139,202</b>	<b>1,104,215</b>	<b>3.2%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-5)</sup></b>	<b>3,512,355</b>	<b>3,514,207</b>	<b>-0.1%</b>
22,293	21,198	5.2%	DART Client Trips <sup>(6)</sup>	68,993	67,609	2.0%
559	878	-36.3%	DART TD Trips <sup>(7)</sup>	1,731	2,664	-35.0%
3,108	2,751	13.0%	DART PCA Trips <sup>(8)</sup>	9,414	8,705	8.1%
<b>25,960</b>	<b>24,827</b>	<b>4.6%</b>	<b>Total DART Passenger Trips <sup>(6-8)</sup></b>	<b>80,138</b>	<b>78,978</b>	<b>1.5%</b>
<b>1,165,162</b>	<b>1,129,042</b>	<b>3.2%</b>	<b>Total Passenger Trips <sup>(1-8)</sup></b>	<b>3,592,493</b>	<b>3,593,185</b>	<b>-0.02%</b>
5,480	5,379	1.9%	Wheelchairs	16,612	17,957	-7.5%
32,577	30,424	7.1%	Bikes on Buses	102,038	97,529	4.6%
44,293	43,523	1.8%	Average Weekday Passenger Trips			
29,980	28,768	4.2%	Average Saturday Passenger Trips			
14,210	14,295	-0.6%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
592	583.5	1.5%	Employees-Budgeted			
722,241	707,510	2.1%	Total Revenue Miles	2,184,228	2,137,197	2.2%
50,659	49,612	2.1%	Total Revenue Hours	153,374	149,671	2.5%
83.6	80.8	3.4%	On-Time Performance	83.3	84.0	-0.9%
3.3	3.7	-11.7%	Complaints Per 100,000 Passenger Trips	2.7	2.9	-7.5%
3.26	3.58	-8.9%	Accidents--Total-Per 100,000 Miles	3.55	3.56	-0.2%
0.85	0.62	36.4%	Accidents--Preventable-Per 100,000 Miles	0.88	0.45	95.2%
11,182	5,437	105.7%	Miles Per Roadcall	8,696	5,355	62.4%
9,894	11,792	-16.1%	Miles Per Service Interruption	9,708	10,960	-11.4%
1.53	1.50	1.8%	Bus-Total Passenger Trips / Revenue Mile	1.57	1.59	-1.2%
21.76	21.33	2.0%	Bus-Total Passenger Trips / Revenue Hour	22.36	22.65	-1.3%