



**OPERATING STATISTICS**  
**Board Report**  
**AUGUST 2014**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,135,081	1,130,135	0.4%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	12,019,478	11,913,555	0.9%
44,310	44,239	0.2%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	452,801	486,039	-6.8%
3,666	2,846	28.8%	Looper Trolley Passenger Trips <sup>(3)</sup>	44,526	61,630	-27.8%
52,804	55,046	-4.1%	Jolley Trolley Passenger Trips <sup>(4)</sup>	488,339	567,236	-13.9%
<b>1,235,861</b>	<b>1,232,266</b>	<b>0.3%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-4)</sup></b>	<b>13,005,144</b>	<b>13,028,460</b>	<b>-0.2%</b>
21,400	23,774	-10.0%	DART Client Trips <sup>(5)</sup>	250,369	248,635	0.7%
545	642	-15.1%	DART TD Trips <sup>(6)</sup>	6,417	9,111	-29.6%
3,124	3,375	-7.4%	DART PCA Trips <sup>(7)</sup>	34,126	32,664	4.5%
<b>25,069</b>	<b>27,791</b>	<b>-9.8%</b>	<b>Total DART Passenger Trips <sup>(5-7)</sup></b>	<b>290,912</b>	<b>290,410</b>	<b>0.2%</b>
<b>1,260,930</b>	<b>1,260,057</b>	<b>0.1%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>13,296,056</b>	<b>13,318,870</b>	<b>-0.2%</b>
5,973	5,454	9.5%	Wheelchairs	60,079	61,186	-1.8%
36,922	37,165	-0.7%	Bikes on Buses	373,031	364,804	2.3%
49,920	45,820	8.9%	Average Weekday Passenger Trips			
34,050	30,619	11.2%	Average Saturday Passenger Trips			
19,242	15,890	21.1%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
592	583.5	1.5%	Employees-Budgeted			
741,866	747,861	-0.8%	Total Revenue Miles	8,034,289	7,955,020	1.0%
51,833	52,583	-1.4%	Total Revenue Hours	562,169	557,614	0.8%
82.4	84.3	-2.3%	On-Time Performance	83.6	82.4	1.4%
26.2	3.2	718.8%	Complaints Per 100,000 Passenger Trips*	14.5	3.1	367.1%
4.12	4.20	-2.0%	Accidents--Total-Per 100,000 Miles	3.79	3.69	2.7%
1.06	0.70	51.2%	Accidents--Preventable-Per 100,000 Miles	0.88	0.55	60.0%
9,887	9,323	6.0%	Miles Per Roadcall	8,956	6,588	36.0%
14,546	10,533	38.1%	Miles Per Service Interruption	10,961	10,838	1.1%
1.59	1.57	1.3%	Bus-Total Passenger Trips / Revenue Mile	1.55	1.56	-0.5%
22.75	22.33	1.9%	Bus-Total Passenger Trips / Revenue Hour	22.18	22.24	-0.2%

\*Note: Starting March 2014, complaint number will be total complaints reported (vs. valid).