



OPERATING STATISTICS
Board Report
AUGUST 2014

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,135,081	1,130,135	0.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	12,019,478	11,913,555	0.9%
44,310	44,239	0.2%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	452,801	486,039	-6.8%
3,666	2,846	28.8%	Looper Trolley Passenger Trips ⁽³⁾	44,526	61,630	-27.8%
52,804	55,046	-4.1%	Jolley Trolley Passenger Trips ⁽⁴⁾	488,339	567,236	-13.9%
1,235,861	1,232,266	0.3%	Total Fixed Route Passenger Trips ⁽¹⁻⁴⁾	13,005,144	13,028,460	-0.2%
21,400	23,774	-10.0%	DART Client Trips ⁽⁵⁾	250,369	248,635	0.7%
545	642	-15.1%	DART TD Trips ⁽⁶⁾	6,417	9,111	-29.6%
3,124	3,375	-7.4%	DART PCA Trips ⁽⁷⁾	34,126	32,664	4.5%
25,069	27,791	-9.8%	Total DART Passenger Trips ⁽⁵⁻⁷⁾	290,912	290,410	0.2%
1,260,930	1,260,057	0.1%	Total Passenger Trips ⁽¹⁻⁷⁾	13,296,056	13,318,870	-0.2%
5,973	5,454	9.5%	Wheelchairs	60,079	61,186	-1.8%
36,922	37,165	-0.7%	Bikes on Buses	373,031	364,804	2.3%
49,920	45,820	8.9%	Average Weekday Passenger Trips			
34,050	30,619	11.2%	Average Saturday Passenger Trips			
19,242	15,890	21.1%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
592	583.5	1.5%	Employees-Budgeted			
741,866	747,861	-0.8%	Total Revenue Miles	8,034,289	7,955,020	1.0%
51,833	52,583	-1.4%	Total Revenue Hours	562,169	557,614	0.8%
82.4	84.3	-2.3%	On-Time Performance	83.6	82.4	1.4%
26.2	3.2	718.8%	Complaints Per 100,000 Passenger Trips*	14.5	3.1	367.1%
4.12	4.20	-2.0%	Accidents--Total-Per 100,000 Miles	3.79	3.69	2.7%
1.06	0.70	51.2%	Accidents--Preventable-Per 100,000 Miles	0.88	0.55	60.0%
9,887	9,323	6.0%	Miles Per Roadcall	8,956	6,588	36.0%
14,546	10,533	38.1%	Miles Per Service Interruption	10,961	10,838	1.1%
1.59	1.57	1.3%	Bus-Total Passenger Trips / Revenue Mile	1.55	1.56	-0.5%
22.75	22.33	1.9%	Bus-Total Passenger Trips / Revenue Hour	22.18	22.24	-0.2%

*Note: Starting March 2014, complaint number will be total complaints reported (vs. valid).