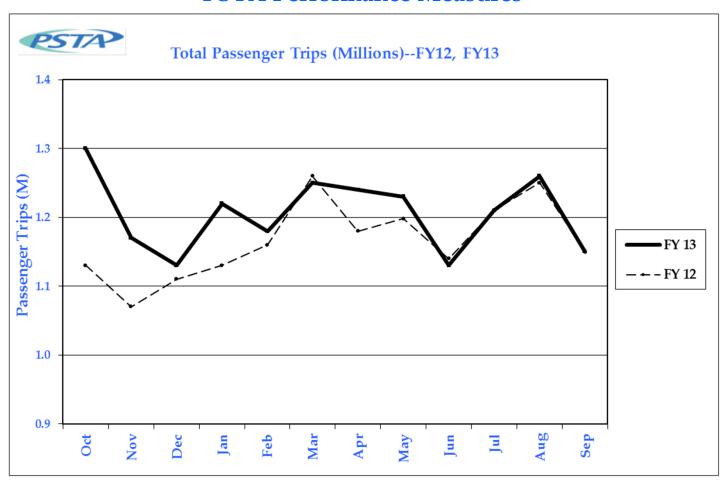


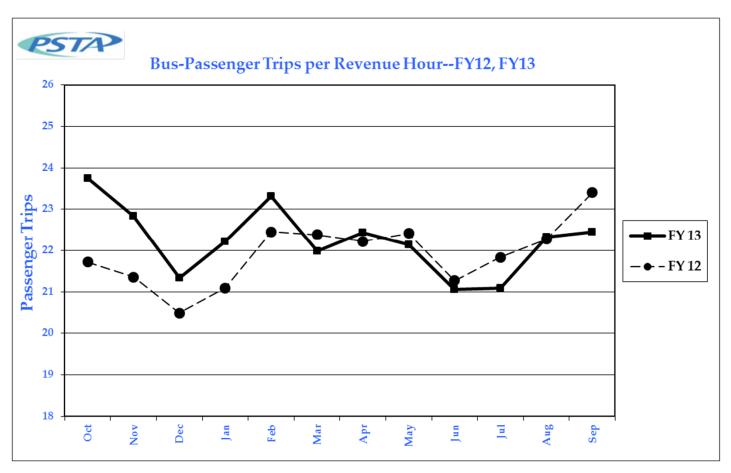
OPERATING STATISTICS Board Report SEPTEMBER 2013

CURRENT MONTH				FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE	RIDERSHIP STATISTICS	THIS YEAR	PRIOR YEAR	% CHANGE
1,050,253	1,050,304	0.0%	Total Bus Revenue Passenger Trips (1)	12,963,808	12,558,882	3.2%
41,944	40,206	4.3%	Other Bus Passenger Trips (includes East Lake) (2)	527,983	469,936	12.4%
2,873	4,572		Looper Trolley Passenger Trips (3)	64,503	77,214	-16.5%
27,439	31,076	-11.7%	Jolley Trolley Passenger Trips (4)	594,675	607,614	-2.1%
1,122,509	1,126,158	-0.3%	Total Fixed Route Passenger Trips (1-5)	14,150,969	13,713,646	3.2%
22,605	21,352		DART Client Trips (6)	271,240	262,224	3.4%
614	791		*	9,725	8,842	10.0%
2,912	2,757		DART PCA Trips (8)	35,576	33,618	5.8%
26,131	24,900	4.9%	Total DART Passenger Trips (6-8)	316,541	304,684	3.9%
1,148,640	1,151,058	-0.2%	Total Passenger Trips (1-8)	14,467,510	14,018,330	3.2%
5,043	5,728	-12.0%	Wheelchairs	66,229	71,269	-7.1%
32,839	31,492	4.3%	Bikes on Buses	397,643	376,290	5.7%
45,578	47,052	-3.1%	Average Weekday Passenger Trips			
29,220	29,002	0.8%	Average Saturday Passenger Trips			
15,060	14,303	5.3%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
692,808	667,157	3.8%	Total Revenue Miles	8,647,827	8,489,453	1.9%
48,661	46,595	4.4%	Total Revenue Hours	606,274	593,092	2.2%
82.1	89.7	-8.5%	On-Time Performance*	82.3	90.4	-8.9%
2.6	3.5	-26.7%	Complaints Per 100,000 Passenger Trips	3.1	2.3	34.1%
5.41	3.28	65.0%	AccidentsTotal-Per 100,000 Miles	3.82	3.58	6.8%
0.38	0.66	-42.8%	AccidentsPreventable-Per 100,000 Miles	0.53	0.48	11.4%
7,946	7,194	10.5%	Miles Per Roadcall	6,679	6,954	-3.9%
8,998	13,617		Miles Per Service Interruption	10,663	19,797	-46.1%
1.58	1.63		Bus-Total Passenger Trips / Revenue Mile	1.56	1.53	2.0%
22.44	23.40	-4.1%	Bus-Total Passenger Trips / Revenue Hour	22.25	21.97	1.3%

*Note: FY13 OTP is from Real-Time starting in November.

PSTA Performance Measures





PSTA Performance Measures

